

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

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REF #: ICI22-049

Effective: 11/18/22

Release: 11/18/22

**SUBJECT: FL955 – Interim Recall Notice**

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This letter is to inform you that an interim recall notice is being sent to affected customers for recall *FL955 ~ Tie Rod Clamps*. The interim notices will be mailed on 11/23/2022. A copy (with French translation) follows for your reference.

**This notice is for your information only. There is no action for customers or dealers to take. If customers inquire, please refer them to the interim notice.**

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

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REF #: ICI22-049

En vigueur: 18/11/22

Date de sortie: 18/11/22

**OBJET: FL955 – Avis de rappel provisoire**

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Cette lettre a pour but de vous informer qu'un avis de rappel provisoire est envoyé aux clients concernés pour le rappel FL955 ~ Colliers de barre de direction. Les avis provisoires seront postés 23/11/2022. Une copie (avec traduction française) suit pour votre référence.

**Cet avis est pour votre information seulement. Les clients ou les revendeurs n'ont aucune action à entreprendre. Si les clients demandent, veuillez les renvoyer à l'avis intermédiaire.**

Si vous avez des questions ou avez besoin de plus amples renseignements, communiquez avec le Service des campagnes de garantie en soumettant une demande via le lien WSC sur DTNAConnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

**Daimler Trucks  
North America LLC**

Daimler Trucks North America LLC  
Warranty Campaigns Department  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone

**November 2022  
FL955  
Interim Recall Notice  
NHTSA #22V-722**

## **IMPORTANT SAFETY RECALL**

**This notice applies to your vehicle(s), see enclosed VIN list**

### **Subject: Tie Rod Clamps**

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists in certain model years 2022-2023 Freightliner 108SD, and 114SD; Western Star 47X, 49X, 4700, 4900, and 6900 vehicles manufactured December 6, 2021 through July 18, 2022.

The tie rod clamps could crack, potentially detaching from the tie rod, which could lead to loss of steering, increasing the risk of crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently securing replacement parts. **There is no action for you to take at this time.**

The second notice will inform you when the final free remedy is available. **When you receive the second notice**, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimlertruck.com](mailto:DTNA.Warranty.Campaigns@Daimlertruck.com). For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

**Daimler Trucks  
North America LLC**

Daimler Trucks North America LLC  
Warranty Campaigns Department  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone

**November 2022  
FL955  
Interim Recall Notice  
Transport Canada #2022-546**

**Subject: Tie Rod Clamps**

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, and wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific model years 2022-2023 Freightliner 108SD, and 114SD; Western Star 47X, 49X, 4700, 4900, and 6900 vehicles manufactured December 6, 2021 through July 18, 2022.

The tie rod clamps could crack, potentially detaching from the tie rod, which could lead to loss of steering, increasing the risk of crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently securing replacement parts. **There is no action for you to take at this time.**

The second notice will inform you when the final free remedy is available. **When you receive the second notice**, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimlertruck.com](mailto:DTNA.Warranty.Campaigns@Daimlertruck.com). For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you have a safety concern relating to this Recall, you may wish to contact Transport Canada – Motor Vehicle Safety at, 80 rue Noel, Gatineau, Quebec J8Z 0A1 or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

**Daimler Trucks  
North America LLC**

Daimler Trucks North America LLC  
Service des campagnes de garantie  
C.P. 4090  
Portland, OR 97208-4090  
800.547.0712 Phun

**Novembre 2022**

**FL955**

**Avis provisoire de rappel**

**Transports Canada #2022-546**

**Objet: Colliers de barre de direction**

Le présent avis vous est envoyé conformément aux exigences de la *Loi sur la sécurité automobile*. La présente a pour but de vous informer que votre véhicule est susceptible d'avoir un défaut qui pourrait porter atteinte à la sécurité humaine.

Daimler Trucks North America LLC (DTNA), au nom de sa Freightliner Trucks Division et de sa filiale à part entière, Western Star Truck Sales, Inc., a décidé qu'il existe un défaut relatif à la sécurité des véhicules automobiles pour les années de modèle 2022-2023 Freightliner 108SD et 114SD ; Western Star 47X, 49X, 4700, 4900 véhicules et 6900 véhicules fabriqués du 6 décembre 2021 au 18 juillet 2022.

Les serre-joints pourraient se fissurer et se détacher de la biellette, ce qui pourrait entraîner une perte de direction, ce qui augmente le risque d'écrasement.

Il s'agit du premier de deux avis que vous recevrez à ce sujet. La présente vise à vous informer d'un rappel à venir pour corriger le problème susmentionné. Daimler Trucks sécurise actuellement les pièces de rechange. **Il n'y a aucune mesure à prendre pour le moment.**

Le deuxième avis vous informera lorsque le dernier recours gratuit sera disponible. **Lorsque vous recevez le deuxième avis**, veuillez communiquer avec votre concessionnaire autorisé Daimler Trucks North America pour planifier le rappel de votre véhicule.

Si vous n'êtes pas propriétaire du véhicule qui correspond au (x) numéro (s) d'identification figurant sur l'avis de rappel, veuillez retourner l'avis au Service des campagnes de garantie avec tout renseignement que vous pouvez fournir nous aidera à trouver le propriétaire actuel. Si vous avez loué ce véhicule, la loi fédérale exige que vous transmettiez cet avis à le locataire dans un délai de 10 jours. Si vous êtes un fabricant subséquent, la loi fédérale exige que vous transmettiez ce formulaire un avis à vos distributeurs et points de vente au détail dans un délai de cinq jours ouvrables.

Si vous avez des questions au sujet de ce rappel, veuillez communiquer avec le Service des campagnes de garantie au (800) 547-0712, de 7 h à 16 h.m. Pacific Time, Monday à Friday, adresse courriel [DTNA.Warranty.Campaigns@Daimlertruck.com](mailto:DTNA.Warranty.Campaigns@Daimlertruck.com). Pour toute autre question, vous pouvez communiquer avec le Centre d'assistance à la clientèle au (800) 385-4357. Si vous avez des préoccupations en matière de sécurité relativement à ce rappel, vous pouvez communiquer avec Transports Canada — Sécurité des véhicules automobiles au 80, rue Noel, Gatineau (Québec) J8Z 0A1 ou téléphoner au (800) 333-0510.

Nous regrettons tout inconvénient que cette mesure pourrait causer, mais nous sommes certains que vous comprenez notre intérêt pour la sécurité des véhicules automobiles.

SERVICE DES CAMPAGNES DE GARANTIE  
Enceinte