



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Safety Recall 47T2 / Brake Lines

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Consultant
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** November 21, 2022

**Issue:** A brake line may leak at the threaded connections. Brake fluid leaks can lead to an increase in stopping distance, which may increase the risk of a crash. If a leak is present, the low brake fluid warning light will illuminate in the instrument panel. After the reservoir of the potentially affected brake circuit is completely depleted, the brake pedal travel may begin to increase or the pedal may begin to feel soft.

**Precautions:** Affected vehicles can continue to be driven as usual, but if the brake fluid warning light illuminates, or if the brake pedal travel increases or feels soft, customers are advised to contact the nearest authorized Volkswagen dealer or qualified workshop without delay in order to have the vehicle inspected/repared.

- Repair:**
- REPAIR AVAILABLE – November 22, 2022 / Replace the affected brake lines.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Parts will be managed by Free Order. Please reference the Repair Projection Tool to view your potential VIN population.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2023	ATLAS	326
USA	2023	2023	ATLAS CROSS SPORT	206
CAN	2023	2023	ATLAS	72
CAN	2023	2023	ATLAS CROSS SPORT	59

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – November 2022

**U.S.A.:** Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the Alternate Transportation Program. Please refer to the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details.

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*

**Canada:** Loaner/rental coverage cannot be claimed under this action. Please refer to the Volkswagen Service Loaner Program to determine loaner eligibility.

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**