

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6333
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 7, 2022
Subject: N222379510 - Safety Recall
Instrument Panel Display May Go Blank
Models: 2023 Cadillac LYRIQ
To: All General Motors Dealers

General Motors is releasing Safety Recall N222379510 today. The total number of U.S. vehicles involved is approximately 184. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery September 22, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Involved vehicles will be repaired either through dealer repairs as described in this bulletin or through over the air (OTA) programming. Dealers can and should perform the procedure in this bulletin on any vehicle with an "open" status on the Investigate Vehicle History (IVH) screen in GM Global Warranty Management system. Due to the fact that vehicles will be closed in IVH through successful OTA programming, dealers should always check the status in IVH before performing any vehicle repairs.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin on November 15, 2022.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated November 7, 2022. A list of vehicles in dealer inventory is attached to this message.

END OF MESSAGE

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