

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6287
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 22, 2022

Subject: N222381690 - Noncompliance Recall
Tire Information on the Certification Label May Be Illegible

Models: 2023 Cadillac XT5
2023 Cadillac XT6
2023 GMC Acadia

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N222381690 today. The total number of U.S. vehicles involved is approximately 24. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 22, 2022. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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