



## NHTSA Safety Recall 22V-696

**TO: Winnebago Motorhome Dealers**

**SUBJECT: Campaign # 168 – Travato Awning**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2019 - 2023 Travato Motorhomes. These motor homes were manufactured January 24, 2018 through September 16, 2022.

In some cases, retractable awnings are extending unintentionally while the motorhome is in motion. An awning that extends unintentionally while the motorhome is in motion could present a road hazard, which can increase the risk of a crash.

### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.**

Enclosed is a list of vehicles shipped to you.

### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.



**INSTRUCTION TO PERFORM CAMPAIGN # 168 – Travato Awning**

**Affected Models:**

Certain 2019 - 2023 Travato Motorhomes.

**Repair Procedure:**

Refer to instructions for update of the awning circuit.

**Parts Information:**

To minimize any inconvenience to your customers, we strongly encourage you to promptly order part kits for the vehicles on the attached list. This will ensure you have adequate inventory for your customers. Order the following Part Kit from Winnebago Motorhomes using the WinPortal system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

- Part Number RC7900-23-768 is for 259G and 259GL.
- Part Number RC7901-23-768 is for 259K and 259KL.

<b>Dealer Number: 7900</b>		
<b>Qty</b>	<b>Part Description</b>	<b>Part Number</b>
1	Instruction Sheet	RC7900-23-768
1	Remedy Kit	

<b>Dealer Number: 7901</b>		
<b>Qty</b>	<b>Part Description</b>	<b>Part Number</b>
1	Instruction Sheet	RC7901-23-768
1	Remedy Kit	

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<b>OPERATION NUMBER</b>	<b>OPERATION NUMBER</b>
	<b>Dealer No.: 7900</b>	<b>Dealer No.: 7901</b>
UPDATE AWNING CIRCUIT	24680101	24680201
TIME ALLOWANCE	2 hr	2 hr

Thank you for your cooperation.

\_\_\_\_\_  
Winnebago Motorhomes  
Forest City, Iowa 50436

Enclosures