

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Launch Notification</b> <b>Replace ESP Unit</b> <b>MY21 GLB-Class (247 platform)</b>	DATE: October 21, 2022

## **IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



<b>Recall Campaign Launch Notification</b>			<b>October 21, 2022</b>
<b>Campaign No. :</b>	<b>NHTSA ID</b>	<b>Campaign Desc. :</b>	<b>Replace ESP Unit</b>
2022090009	22V679	22P4290009	
<p>This is to notify you of the <b>Recall Campaign Launch</b> to replace the ESP unit on <b>4</b> Model Year (“MY”) 2021 GLB-Class (247 platform) vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on <b>October 21, 2022</b>.</p>			
<b>Background</b>			
<b>Issue</b>	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021 GLB (247 platform) vehicles, the Electronic Stability Program (“ESP”) unit might have been damaged mechanically. In this case, moisture might ingress into the ESP control unit and internal components of the ESP unit might be affected from prior damage. As a consequence, ESP functions (e.g. vehicle stability control, ABS) might be deactivated and a risk of fire due to an internal short circuit cannot be ruled out. This could increase the risk of a crash or injury. When the issue occurs, the driver might notice illuminated warning lamps and warning messages regarding an ESP malfunction in the instrument cluster.</p>		
<b>What We’re Doing</b>	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the ESP unit on the affected vehicles.</p>		
<b>Parts</b>	<p><b>The remedy is available and can be performed.</b></p>		
<b>Vehicles Affected</b>			
<b>Vehicle Model Year(s)</b>	2021		
<b>Vehicle Model</b>	GLB-Class		
<b>Vehicle Populations</b>			
<b>Total Recall Population</b>	4		
<b>Total Vehicles in Dealer Inventory</b>	0		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY21 GLB-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY21 GLB-Class vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	Customer letters will be mailed on 10/28/2022.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022090009, October 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLB (247 platform)**  
**Model Year 2021**

**Replace ESP Unit**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2021 GLB (247 platform) vehicles, the Electronic Stability Program (“ESP”) unit might have been damaged mechanically. In this case, moisture might ingress into the ESP control unit and internal components of the ESP unit might be affected from prior damage. As a consequence, ESP functions (e.g. vehicle stability control, ABS) might be deactivated and a risk of fire due to an internal short circuit cannot be ruled out. This could increase the risk of a crash or injury. When the issue occurs, the driver might notice illuminated warning lamps and warning messages regarding an ESP malfunction in the instrument cluster. An authorized Mercedes-Benz dealer will replace the ESP unit on the affected vehicles.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 4 vehicles are affected.

Order No. P-RC-2022090009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Recall Campaign Bulletin

## Replace Electronic Stability Program (ESP(R)) hydraulic unit of brake system

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### Work Procedure

1. Replace Electronic Stability Program (ESP(R)) hydraulic unit (AR42.40-P-0816MFA).
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### Primary Parts Information

Qty.	Part Name	Part Number
1	ESP hydraulic unit	A 177 900 30 10
As required	Brake fluid (1 liter)	A 000 989 56 05 11

\* The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in the Xentry Portal.

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

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**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
42 900 09	02-0157	Replace Electronic Stability Program (ESP(R)) hydraulic unit of brake system	2.3

**i** **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.