

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 20DS / Fuel Tank Internal Vent Pipe

This notice is for:

- / Dealer Principal
- ✓ Service Manager
- Warranty Administrator

- ✓ General Manager
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- ✓ Technicians

√ Sales Managers

Date: | September 20, 2022

Issue:

The vent pipe within the fuel tank may have been damaged during fuel tank assembly. In case of damage on the vent pipe, fuel might enter this pipe and rise to the fuel filler cap due to the pressure within the fuel tank. Upon opening the fuel filler cap that might lead to fuel spilling out of the filler neck, increasing the risk of injury. Fuel within the vent pipe can also lead to the fuel pump clicking off while trying to re-fuel the vehicle.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2022	Q3	13,004
CAN	2022	2022	Q3	3,059

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 20DS DLR ADV