



Campaign Tip – USA Only

20DS Fuel Tank Ordering Requirements

This notice is for:	✓ Dealer Principal ✓ Sales Manager	✓ Service Manager ✓ Parts Manager	✓ Warranty Administrator ✓ Technicians
Date	February 16, 2023		
Issue	This applies only to 20DS fuel tank orders for failed tests performed on or after February 14, 2023. Fuel tank orders placed prior to this do not require a worksheet.		
Resolution	Information about the fuel tank test is required if a fuel tank requires replacement. Fuel tank part number 5QF-201-060-AN is on techline block to help gather the information. If the 20DS testing procedure indicates the fuel tank requires replacement, fill out the attached worksheet, create a Technical Assistance WEB ticket and attach a copy of the worksheet to the TAC case.		
Additional Information	IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.		

<END OF MESSAGE>


20DS Fuel Tank Replacement Evaluation Worksheet

Vehicle VIN: _____ Dealer Code _____ Test Date: _____

Fill out this worksheet and attach to the TAC WEB ticket. The TAC consultant will make sure the worksheet is filled out properly and release the fuel tank for ordering.

This worksheet is only required for tests performed on or after February 14th.

IMPORTANT: After replacing the fuel tank and charcoal canister, shake carbon canister after removal and check for rattling noise. Update the TAC WEB ticket indicating if a rattling noise in the charcoal canister was heard.

Answer the following questions regarding the fuel tank testing:	
Fuel level at arrival, before starting test?	_____ Bar(s)
How much fuel was added before starting test? (circle units of measure)	_____ Gallon(s) / Liter(s)
Ambient temperature of workshop, in the area the test was performed? (circle units of measure)	_____ F° / C°
Ambient temperature taken at floor, next to fuel catch cans? (circle units of measure)	_____ F° / C°
Which part of test led to tank replacement? (check one) Overflow = steady stream of fuel is draining from hose Droplets = only a few drops of fuel, or no steady stream of fuel was observed Filling at pump = fuel station pump clicked off when trying to fill vehicle with fuel <i>NOTE: See below for additional questions based on test failure type</i>	<input type="checkbox"/> Overflow <input type="checkbox"/> Droplets <input type="checkbox"/> Filling at pump
Answer the following only if the tank failed the test due to fuel overflowing	
How long did it take for fuel to start draining from hose?	_____ / _____ hours/minutes
How much fuel was collected?	_____ ml (milliliters)
Answer the following only if the tank failed the test due to fuel droplets being present:	
How long did it take for fuel droplets to be observed?	_____ / _____ hours/minutes
While the engine is still running, slowly remove the fuel cap adapter and check for standing fuel in the filler neck. Wear fuel safe gloves and have absorbent rags ready to catch any escaping fuel.	
Is there liquid fuel present (more than just droplets) pooled in the filler neck?  Please take a clear photo of the filler neck and attach to the TAC WEB ticket	<input type="checkbox"/> Yes <input type="checkbox"/> No
Answer the following only if the tank failed the fuel filling test (pump nozzle clicked off):	
How much fuel was added before the nozzle first clicked off? (circle units of measure)	_____ Gallon(s) / Liter(s)