



Audi

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Safety Recall 20DS / Fuel Tank Internal Vent Pipe

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: March 28, 2023

Revision Information: **USA ONLY**

The loaner claiming instructions for this recall have been updated for vehicles with both Criteria 01 and X2.

These vehicles are now eligible for special loaner considerations if the customer is waiting for a fuel tank **and/or** awaiting finalization of the second fuel test with a repair order open as of **3/28/2023**. A loaner can be claimed throughout the duration of this recall repair process while the vehicle is inoperable.

Please see the revised 20DS Safety Recall circular published to ELSA and ServiceNet for complete information on loaner eligibility. Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.