From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

Subject: BMW Recall 22V-xxx: Third Row Seat

Date: Wednesday, September 7, 2022 9:14:50 AM

Publish Date: September 7, 2022 From: Technical Service Expiration Date: September 21, 2022

DCSnet Message Urgent



Subject: BMW Recall 22V-xxx: Third Row Seat

BMW AG is conducting a Voluntary Safety Recall (effective September 7, 2022) on certain Model Year 2019 - 2022 BMW X7 SAV vehicles that were produced between January 4, 2019 and February 3, 2022.

The third row seat may not have been produced to specifications by the supplier. In a crash, the seat may not be fully locked, which could increase the risk of injury. The seat will be inspected and, if necessary, parts will be replaced.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,

Technical Service

Attachments:

B520522 Recall Notice[1662553890276].pdf

B520522[1662553890276].pdf

B520522_22V-xyz-FAQ-(07Sep2022)[1662553890276].pdf B520522

Recall Notice[1662553890276].pdf

B520522[1662553890276].pdf

B520522 22V-xyz-FAQ-(07Sep2022)[1662553890276].pdf

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All



SIB 52 05 22 RECALL 22V-XXX: THIRD ROW SEAT 2022-09-07

E-Series	Model Description	Production Date
G07	X7 Sports Activity Vehicle	January 4, 2019 – February 3, 2022

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

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The bulletin will be updated when additional information becomes available. Supporting Materials

picture as pdf B520522_22V-xyz-FAQ-(07Sep2022).pdf picture as pdf B520522 Recall Notice.pdf Attachment to B52 05 22 September 2022

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: Third Row Seat – B52 05 22

BMW AG is conducting a Voluntary Safety Recall (effective September 7, 2022) on certain Model Year 2019 - 2022 BMW X7 SAV vehicles that were produced between January 4, 2019 and February 3, 2022.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B52 05 22 September 2022

Safety Recall 22V-xyz Third Row Seat Model Year 2019-2022 BMW X7 SAV Issue Date: 09/07/2022

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Model Year 2019-2022 BMW X7 SAV models in the US are potentially affected.

Q2. What is the specific issue?

The third row seat may not have been produced to specifications by the supplier. In a crash, the seat may not be fully locked, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a third row seat that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has your recent contact and vehicle information, owners should visit bmwusa.com/recall and click on "Manage recall notices and contact information".

Q7. How will my vehicle be remedied?

The seat will be inspected and, if necessary, parts will be replaced for <u>free</u> and should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.