



SAFETY RECALL

CAMPAIGN BULLETIN

Fuel Tank Inspection Voluntary Safety and Emissions Recall Campaign

Reference: PC912
Date: October 21, 2022

Attention: Dealer Principal, Sales, Service & Parts Managers

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

**REVISED October 21, 2022
Please discard earlier versions of this bulletin.**

The announcement from September 1, 2022 has been revised to include the following:

- The parts restriction will be removed on all parts for this campaign and dealers will be able to order, as needed, via normal ordering process beginning **October 28, 2022**.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2022 Rogue (T33)	196	NA	September 1, 2022	YES

****** Campaign Summary ******

Nissan is reclassifying the previously announced Quality Action (PC903) as a Voluntary Safety and Emissions Recall campaign. Affected MY22 Rogue vehicles are identified in Service Comm. Dealers will inspect, and if necessary, replace the fuel tank.

Due to an issue during third-party equipment installation on commercial fleet vehicles, which has since been corrected, the fuel tank may have been damaged. As a result, owners may experience a fuel smell, an illuminated malfunction indicator light (MIL) for EVAP leak, or fuel may spill on the ground on the left hand side of vehicle during the fueling process.

Dealers will inspect the fuel tank for damage, and if necessary replace the fuel tank.

Affected vehicles **are subject** to stop sale.

****** What Dealers Should Do******

1. Verify if vehicles are affected by this Voluntary Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PC912**.

2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.
3. Dealers should use **NTB22-077** to correct any vehicles subject to this campaign.
4. Once repaired, dealers should submit the claim using the claims coding provided, and release the vehicle.

**** Release Schedule ****

Parts	The parts restriction will be removed on all parts for this campaign and dealers will be able to order, as needed, via normal ordering process beginning October 28, 2022 .			
	Description	Model	Part Number	Quantity
	TANK ASSY - FUEL (FWD)	FWD	17202-6RR0A	1
		AWD	17202-6RR1A	1
	PACKING - FUEL GAUGE	FWD	17342-6RR0A	1
		AWD		2
	PLATE - LOCK, FUEL GAUGE	FWD	17343-6RE0B	1
		AWD	17343-6RR0A	2
	GASKET - EXHAUST	FWD & AWD	20692-8H30A	1
	BOLT (Propeller Shaft to Transfer Case)	AWD	37120-JD00B	3
BOLT - FIX PROPELLER SHAFT (Propeller Shaft to Final Drive)	AWD	37120-JD01A	4	
NUT - FIX PROPELLER SHAFT (Propeller Shaft to Final Drive)	AWD	37171-7S00A	4	
NUT (Propeller Shaft Carrier Bearing)	AWD	01223-A0121	2	
<p>NOTE: Parts replaced under this activity will be collected through the Nissan Part Return Program. When the Part Return Required Notification is received by the dealer, it is important for dealers to return parts applicable specifically to the VIN and repair order identified.</p>				
Special Tools	<ul style="list-style-type: none"> • Fuel Tank Lock Ring Wrench (NI-45747) 			
Repair	<ul style="list-style-type: none"> • NTB22-077 			
Owner Notification	Nissan will begin sending notifications to owners of all potentially affected vehicles in September 2022 , via U.S. Mail.			

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Total Customer Satisfaction

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes. It is classified as both a safety and an emission recall.

Q. Is this a Stop Sale?

A. Yes.

Q. What is the reason for the recall?

A. Due to an issue during third-party equipment installation on commercial fleet vehicles, which has since been corrected, the fuel tank may have been damaged. As a result, owners may experience a fuel smell, a malfunction indicator light (MIL) illuminate for EVAP leak, or fuel may spill on the ground on the left hand side of vehicle during the fueling process.

Q. What is the possible effect of the condition?

A. Owners may experience a fuel smell, an illuminated malfunction indicator light (MIL) for EVAP leak, or fuel may spill on the ground on the left hand side of vehicle during the fueling process.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the fuel tank for damage, and if necessary replace the fuel tank.

Q. How long will the corrective action take?

A. This free service could take up to three and a half (3.5) hours to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in **September 2022**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles repaired as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Are parts readily available?

A. Yes. The parts restriction will be removed on all parts for this campaign and dealers will be able to order, as needed, via normal ordering process beginning **October 28, 2022**.

Q. Is a California Vehicle Emission Recall Proof of Correction needed?

A. Yes. California dealer technicians are required to complete and attach an Emission Recall Campaign Completion (ERCC) label to the underside of the vehicle hood and provide the owner with a Proof of Correction certificate. Refer to NTB22-031 Attention California Dealers.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$156 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to WBP19-017 for additional information on application of rental reimbursement.		

Q. Is there any charge for the repair?

A. No. The remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain MY2022 Nissan Rogue commercial fleet manufactured between March 31, 2022 to April 18, 2022.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
September 1, 2022	Voluntary Safety and Emissions Recall	New Campaign Announcement
October 21, 2022	REVISION 1	Parts restriction removed on all parts