

ANB4 Recall Campaign - Retrofit sealing cap on front left and right main headlamp

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ID Number	ANB4
Models	Boxster / Cayman (981) Macan (95B) Cayenne (9PA) Cayenne (92A) Carrera GT (980) Panamera (970)
Model Years	2003-2020
Number of VINs affected	191,450
VIN List	Attached
Issue Description	<p>On the affected vehicles, it is possible that a sealing cap which prevents the horizontal adjustment of the main headlights was not fitted during vehicle assembly.</p> <p>If this is the case, certain legal requirements in the USA and Canada markets are not met.</p> <p>In order to bring the main headlights into compliance with the legal requirements, the installation of the sealing cap must be checked and, if necessary, a sealing cap must be retrofitted to the adjusting screw for the horizontal adjustment of the headlights.</p>
What Should Dealers do?	<p>The repair is not available at this time.</p> <p>This issue does not affected new vehicle inventory.</p> <p>With respect to pre-owned vehicle inventory, Porsche typically requests that dealers NOT deliver any pre-owned vehicles in dealer inventory prior to remedy. In</p>

this case, until remedy parts are available, **delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Noncompliance Recall and that the remedy is currently being prepared by Porsche.**

What will Porsche Do?

Vehicles will have the remedy performed during the next visit to the workshop.

TI Number

TI to be posted at a later date

Customer Letter

To be posted at a later date

Customer Reactive Statement

The quality of our cars is one of the central commitments we make to our customers. For this reason, we regularly review our work. In the course of these reviews, it was discovered that in certain instances, a sealing cap meant to prevent headlights from being incorrectly adjusted was missing. The cap is applied in cars bound for the U.S. market to comply with different headlight regulations than those in effect in other countries. When properly installed, the cap prevents headlamps from being mechanically adjusted horizontally, to the left or right.

While no incidents have been reported, we will check the headlamps of affected cars and install the required sealing caps if they are missing. Customers can continue to use their vehicles until the remedy has been carried out. Customers whose cars are affected will be contacted in due course for the work to be done on a date convenient to them. There will be no charge for this work.

Important information

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.