

Reference Number: GCUS-3-2952

A222359300 - Safety Recall - Hood Striker Corrosion

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS6585

URGENT - DISTRIBUTE IMMEDIATELY

Date: May 24, 2023

Subject: A222359300 - Safety Recall

Hood Striker Corrosion

Models: 2013-2015 Chevrolet Spark

2014-2015 Chevrolet Spark EV

To: All General Motors Dealers

General Motors is releasing Safety Recall A222359300 today. The total number of U.S. vehicles involved is approximately 120,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery August 25, 2022. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-14456 for additional information.

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Customer Letter Mailing

The customer letter mailing will begin on June 7, 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated May 24, 2023. A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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