

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers– U.S. and Canada
Western Star and Sterling Dealers– U.S. and Canada
FCCC Dealers– U.S. and Canada
Thomas Built Buses Dealers– U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Truck North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions
about this Letter, please
submit your inquiry on the
Web using the [WSC Link](#)
on [DTNAConnect](#)

REF #: ICI22-046

Effective: 11/04/22

Release: 11/04/22

SUBJECT: FL843 – Interim Recall Notice

This letter is to inform you that an interim recall notice is being sent to affected customers for recall *FL843 ~ TBB Front Seat Barriers*. The interim notices will be mailed on 11/08/2022. A copy follows for your reference.

This notice is for your information only. There is no action for dealers to take. If customers inquire, please refer them to the interim notice.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC link on DTNAConnect.

Daimler Truck North America LLC

November 2022
FL843
Interim Recall Notice
NHTSA #22V-634

IMPORTANT SAFETY RECALL See enclosed VIN list

Subject: TBB Front Seat Barriers

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that certain Model Year 2011-2021 Thomas Built Buses Saf-T-Liner HDX model vehicles manufactured October 21, 2009, through December 16, 2019, fail to conform to Federal Motor Vehicle Safety Standard No. 222, "School Bus Passenger Seating and Crash Protection."

In the event of a crash, occupants may collide with the front seat barriers with more force than intended, increasing the risk of injury.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. The repair is being validated and parts are being procured. You may continue to operate your vehicle.

The second notice will inform you when the final, free remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure