TO: Parts Managers/Service Managers

FROM: Subaru of America, Inc.

DEPARTMENT: Fixed Operations

DATE: 12/21/2023

RE: Part Numbers 84001FL00B & 84001FL01B

UPDATES Safety Recall: WRG-22 Impreza Headlamp Shipment

We've recently authorized an opportunity specifically aimed at assisting the completion of MY 2017 VINS. A portion of our top-performing retailers, based on repair order volumes, will receive supplementary parts to facilitate these completions. Our strategy involves manual shipping 5 sets of headlamps to those retailers experiencing the most critical need.

By the week's end, our plan is to initiate the manual shipments of WRG-22 headlamps to the top 100 SOA retailers by historical part RO count. These headlamp sets are designated for the specific purpose of rectifying issues among our 2017 MY customers.

Please be aware these parts are available for retailer ordering via PRIME at a level of 4 for all retailers at this time.

SOA will be sending retailers following parts:

84001FL00B- WRG-22 LAMP ASSY HEAD RH - Qty-5 84001FL01B- WRG-22 LAMP ASSY HEAD LH - Qty-5

Orders will start shipping to retailers: <u>12/21/23</u> <u>Do not cancel orders or return these parts</u>

If you have any questions or concerns please contact the Parts Information Coordinators (PICs) at 1-866-782-2782, prompt #1.

Thank you