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August 15, 2022

**TO:** All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice -

Safety Recall 22S54

Certain 2022 Model Year Transit Vehicles Missing an Audio Control Module (ACM)

## **AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Transit	2022	Kansas City	April 2, 2022 through May 3. 2022

Affected vehicles are identified in OASIS and FSA VIN Lists.

# REASON FOR THIS SAFETY RECALL

In all of the affected vehicles, the vehicle was manufactured with a missing Audio Control Module (ACM). The ACM supports various functions including rearview camera display, radio functionality, center stack display, center stack button functionality, USB functionality and others. A missing ACM will result in no rear-view camera display for vehicles equipped with a rear-view camera.

## **SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. Due to the overall microchip shortage, an estimated launch date for the full dealer bulletin cannot be determined. This Advance Notice will be updated once a full dealer bulletin launch date can be determined.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

#### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

#### **PLEASE NOTE:**

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

# **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson