



New Safety Recall Advanced Communication – Z80

FCA US LLC (FCA US) has announced a safety recall on certain 2022 Model Year (RU) Chrysler Pacifica and Voyager vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with one or both windshield wiper arms with improperly torqued nuts. An improperly torqued windshield wiper arm nut can cause the wiper arm to become loose, which may result in the wiper arm failing to operate properly when the system is activated. An improperly functioning wiper system may, in certain circumstances, lead to a diminution in road visibility which can cause vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to torque the wiper arm nuts to the required torque. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC