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SAFETY ADVISORY 22-434

Keystone,
,
mill@keystonerv.com

Safety Recall:
US: 22V-604
CAN: 2022-447
Lippert Components Recall: 22E-055

Dear :

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Aspen Trail, Carbon, Coleman, Colorado, Cougar, Hideout, Montana, Outback, Passport, Raptor, Retreat, Springdale, Sprinter, Voltage, Yukon, 2022-2023 Bullet, Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that vehicles in the recall population were built with a certain Lippert Electric Retractable Awnings, up to 18 feet in length, that the heat-welded seam may separate. Under certain conditions during use or travel the welded seam on the fabric may separate, potentially allowing the awning fabric to become detached from the side of the vehicle and drop beyond normal operation; leading to an increased risk of personal injury. The vehicles included in the recall are:

2022 Aspen Trail – 18' awnings and under, Serial Number Ranges N8923694 - N8925682, NJ924293 - NJ924870

2022 - 2023 Bullet – 18' awnings and under, Serial Number Ranges ND433673 - ND435903, NT432741 - NT436083, PT430074 - PT430074

2022 Carbon – 18' awnings and under, Serial Number Range NR805381 - NR805812

2022 Coleman – 18' awnings and under, Serial Number Ranges NH940948 - NH946812, NJ940906 - NJ946769, NM941421 - NM947019

2022 Colorado – 18' awnings and under, Serial Number Range N8950639 - N8950903

2022 Cougar – 18' awnings and under, Serial Number Ranges N2504341 - N2510550, NV505004 - NV510556

2022 Hideout – 18' awnings and under, Serial Number Range NW246704 - NW251714

2022 Montana – 18' awnings and under, Serial Number Range N4703457 - N4703728

2022 Outback – 18' awnings and under, Serial Number Range NW452437 - NW452740

2022 Passport – 18' awnings and under, Serial Number Ranges ND413571 - ND415592, NK412945 - NK416142

2022 Raptor – 18' awnings and under, Serial Number Range NR800537 - NR801105

2022 Retreat – 18' awnings and under, Serial Number Range NW260180 - NW260321

2022 Springdale – 18' awnings and under, Serial Number Ranges N3106372 - N3111953, NW107274 - NW109957

2022 Sprinter – 18' awnings and under, Serial Number Range N1531202 - N1532747

2022 Voltage – 18' awnings and under, Serial Number Range NZ990647 - NZ991219

2022 Yukon – 18' awnings and under, Serial Number Range NZ980412 - NZ980891

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 22-434.

Advisory Instructions

PLEASE NOTE:

This recall is administered by Lippert Components. Preauthorization is not required. Submit work orders for reimbursement direct to Lippert via email to dealerclaims@lci1.com

Work orders submitted to Lippert Components will be used to record recall service completions. [Please click here for a copy of Safety Advisory 22-434](#) which details how to remedy the situation and the proper reimbursement procedure through Lippert Components.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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