

**\*\* TECHNICAL INFORMATION  
NOTICE \*\***

**DATE: August 10, 2022**

**TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, Sales Managers, Service Managers, and Parts Managers**

**RE: INAPPROPRIATE CVT ECU-SOFTWARE PROGRAMMING – SAFETY RECALL CAMPAIGN**

**TIN NO. TIN-22-SR-004**

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**AFFECTED VEHICLES:** Certain 2019-2022 Outlander Sport vehicles with a CVT and mechanical key

**PURPOSE**

A recall campaign will be released today for reprogramming the CVT-ECU on certain 2019-2022 Outlander Sport vehicles built between July 31, 2018, and May 11, 2022. **Do not sell or deliver any affected 2019-2022 Outlander Sport until this recall has been performed. This is a STOP SALE!** Please check the Most Recent: Open Campaign List e-report to identify affected vehicles in your new vehicle inventory. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Because of inappropriate software programming, if the CVT-ECU receives a 0.1 second or greater temporary loss of the ignition power supply signal, it may respond by erroneously setting the target gear ratio for the CVT to the lowest gear ratio. If this condition occurs at speeds exceeding 62 mph, the result may be a potential over-rev situation that may cause engine damage. Engine damage may result in a stalling condition, increasing the risk of a crash.

Notification letters are scheduled to begin mailing to owners of affected vehicles in late August 2022, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports." **Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected and complete this campaign prior to delivering them.** When checking for applicability of this campaign (**C2204R**), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

***IMPORTANT***

**Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.**

## **SR-22-004 FAQs**

### **1. Is this a stop sale?**

A. YES - It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

### **2. Why is Mitsubishi conducting this recall?**

A. Because of inappropriate software programming, if the CVT-ECU receives a 0.1 second or greater temporary loss of the ignition power supply signal, it may respond by erroneously setting the target gear ratio for the CVT to the lowest gear ratio. If this condition occurs at speeds exceeding 62 mph, the result may be a potential over-rev situation that may cause engine damage.

### **3. What is the safety risk?**

A. Engine damage may result in a stalling condition, increasing the risk of a crash.

### **4. What Mitsubishi vehicles are affected by this recall?**

A. Certain 2019-2022 Outlander Sports with a CVT and mechanical key.

### **5. Are all 2019-2022 Outlander Sports affected?**

A. NO - only certain vehicles manufactured within a specific timeframe, equipped with a CVT and mechanical key require this reprogramming.

### **6. How do I know if a 2019-2022 Outlander Sport is affected?**

A. Check the VIN on the Superscreen - if it shows recall C2204 open, it is affected - approximately 76,000 model year 2019-2022 Outlander Sports are affected in the U.S and Puerto Rico.

### **7. Are there parts available?**

A. There are no parts required for the remedy - it is reprogramming only. The flash files are available in MEDIC download 749.

### **8. When will customers be notified?**

A. Official customer notification letters are targeted to be mailed in late August.