

# TO: Winnebago Towables Dealers

# SUBJECT: Lippert Awning recall 22E-055

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Towables. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

## **REASON FOR THIS RECALL**

Winnebago Towables has determined that a defect related to vehicle safety exists on certain 2022 Winnebago Voyage models. These vehicles were manufactured March 3,2022 through June 8, 2022.

In extreme cases the fabric of your awning could detach from the coach rail and remain attached to the awning frame. This could allow the awning to drop and extend beyond normal operation, which could cause the awning frame to hit someone causing injury. If the frame would detach when the vehicle is in motion, this could lead to an accident resulting in injury or death.

## **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Towables. For all units in your inventory, the notification will be mailed to you. **<u>DO NOT DELIVER TO A CUSTOMER ANY</u> <u>SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN</u>.</u>** 

## DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

# **INSTRUCTION TO PERFORM Lippert Awing Recall 22E-055 / 22V545**

### Affected Models:

Certain 2022 Winnebago Voyage models

### Repair Procedure:

Refer to instructions for inspection and repair of the Lippert awning.

### Parts Information:

If replacement parts are needed Lippert has agreed to drop ship\_the necessary items to complete the repair. Please contact Lippert to order these items free of charge

### **REIMBURSEMENT**

When the service has been completed, submit the following to Lippert at: <u>customerservice@lci1.com</u>

All inspections and repairs must be documented with the following information:

- Full unit information, including 17-digit VIN, Make/Model/Floorplan and Date of Manufacture
- Clear photo of the awning tag
- Photos documenting any weld separation concerns

Thank you for your cooperation.

Winnebago Towables Middlebury, Indiana 46540

Enclosures