



**Audi**

# AUDI DEALER COMMUNICATION

## Repair Available – Safety Recall 69DY / Passenger Frontal Airbag

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Advisor
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** December 12, 2022

**Issue:** In the event of a crash with airbag deployment, the front passenger airbag may explode or deploy improperly. An inflator explosion may result in sharp metal fragments striking occupants, resulting in serious injury or death. An improper airbag deployment may not properly restrain the occupant, increasing their risk of injury in a crash.

**Precautions** Audi recommends avoiding use of the front passenger seat whenever possible until the recall repair has been performed.

- Repair:**
- REPAIR AVAILABLE – December 13, 2022 - Replace passenger frontal airbag.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** There will be no parts allocation. Parts will be managed by free order.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2016	2016	A3 CABRIOLET	16
USA	2016	2016	A3 ETRON	119
USA	2016	2016	A3 SEDAN	354
USA	2017	2017	R8 COUPE	2
USA	2016	2016	S3 SEDAN	83
USA	2016	2016	TT COUPE	71
USA	2016	2016	TT ROADSTER	23
CAN	2016	2016	A3 CABRIOLET	1
CAN	2016	2016	A3 ETRON	8
CAN	2016	2016	A3 SEDAN	16
CAN	2016	2016	S3 SEDAN	5
CAN	2016	2016	TT COUPE	3
CAN	2016	2016	TT ROADSTER	1

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – December 2022

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**