From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

**Subject:** BMW Recall 22V-xxx: High-Voltage Battery (Stop Drive/Stop Charge)

**Date:** Thursday, July 21, 2022 2:27:35 PM

Publish Date: July 21, 2022 From: Technical Service Expiration Date: August 4, 2022 DCSnet Message Urgent



Subject: BMW

BMW Recall 22V-xxx: High-Voltage Battery (Stop Drive/Stop

Charge)

BMW AG is conducting a Voluntary Safety Recall (effective July 21, 2022) on a small number of Model Year 2022 - 2023 BMW iX SAV and i4 Gran Coupe vehicles that were produced between November 22, 2021 and July 30, 2022. The high-voltage battery manufacturer may not have produced the battery to specifications. As a result, a short-circuit could occur and lead to a thermal event.

#### Affected vehicles are not to be driven or charged and to be parked away from any buildings.

Only 5 dealer inventory vehicles are affected and those dealers will get a separate DCS message.

Bulletins, Recall Notice and Q&A have been attached for further information.

- B61 14 22 STOP021415 G26 BEV (i4 GC)
- B61 15 22 STOP121415 I20 (iX)

The bulletin will be updated when additional information becomes available.

Attachments:

B611422 Recall Notice[1658426000421].pdf

B611422[1658426000421].pdf

2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(21Jul2022)

[1658426000421].pdf

B611522 Recall Notice[1658426000421].pdf

B611522[1658426000421].pdf B611422 Recall

Notice[1658426000421].pdf

B611422[1658426000421].pdf

2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(21Jul2022)

[1658426000421].pdf

B611522 Recall Notice[1658426000421].pdf

B611522[1658426000421].pdf

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel

BMW i, All Offering, All Region, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All

RMW i CC-AII

Broadcast Messaging System
DL-BMS Message Monitors From: To:

Subject: BMW Recall 22V-xxx: High-Voltage Battery - Action Required

Date: Thursday, July 21, 2022 2:30:04 PM

July 21, 2022 Technical Service August 4, 2022

Urgent

Hello,

You are receiving this because you have a vehicle in dealer inventory. As a reminder, affected vehicles are not to be driven or charged and to be parked away from any buildings.

WB523CF08NCK56428 10742 - Autogermana BMW WBY73AW00NFN11441 22006 - BMW of Fairfax WBY73AW04NFN08123 25244 - Checkered Flag BMW WBY73AW04NFM94594 76837 - Pacific BMW WB523CF06NCK56167 96628 - Fields BMW

Subject: BMW Recall 22V-xxx: High-Voltage Battery - Action Required

We will update you as soon as we have additional information.

Sincerely,

Technical Service

Attachments:

No Attachments

Recipients:

BMW Passenger Cars, 10742, Autogermana, Inc., All Departments, All Personnel BMW i, 10742, Autogermana, Inc., All Departments, All Personnel BMW i, 22006, BMW of Fairfax, All Departments, All Personnel

DCSnet Message



2022-07-21

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

#### SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective July 21, 2022) on a small number of Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between December 2, 2021 and June 30, 2022.

#### Affected vehicles are not to be driven or charged and to be parked away from any buildings.

During supplier production, the high-voltage battery may not have been produced to specifications. A short-circuit could occur which could lead to a thermal event. The affected high-voltage battery cell module will be replaced.

The BMW Customer Relations department will be reaching out to the affected customers by phone on July 22, 2022 and will be in contact with their facing dealer. Customers will be provided alternate transportation until parts become available.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture\_as\_pdf B611522\_2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(21Jul2022).pdf picture\_as\_pdf B611522 Recall Notice.pdf Attachment to B61 15 22 July 2022

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: High-Voltage Battery – B61 15 22

BMW AG is conducting a Voluntary Safety Recall (effective July 21, 2022) on a small number of Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between December 2, 2021 and June 30, 2022.

Affected vehicles are not to be driven or charged and to be parked away from any buildings.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 22V-xyz High-Voltage Battery Model Year 2022-2023 BMW iX, i4

Issue Date: 07/21/2022

# Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? A small number of Model Year 2022-2023 BMW iX and i4 models in the US, produced between November 2021 and June 2022, are potentially affected.

#### Q2. What is the specific issue?

The high-voltage battery manufacturer may not have produced the battery to specifications. As a result, a short-circuit could occur and lead to a thermal event.

#### Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been manufactured with a high-voltage battery that has been produced to specifications.

# Q4. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

#### Q5. Can I continue to drive my vehicle?

No, please do not drive your vehicle until it is repaired.

#### Q6. Can I charge my vehicle?

No, please do not charge your vehicle until it is repaired.

#### Q7. Should I park my vehicle outside and away from structures?

Yes, please park your vehicle outside and away from structures.

# Q8. How will I be informed of this Safety Recall?

**Potentially affected customers are being contacted by phone and email**, and arrangements are being made for the Safety Recall to be performed. Alternate transportation will be accommodated. You can locate your nearest authorized BMW center at <a href="https://www.bmwusa.com/dealer">www.bmwusa.com/dealer</a>

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <a href="www.bmwusa.com/myBMW">www.bmwusa.com/myBMW</a>. Registration is free and will give them access to other information specific for their BMW vehicle.

# Q9. How and when will my vehicle be repaired?

The affected battery cell modules will be replaced. Owners will be notified again as soon as the remedy is available.



2022-07-21

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

### **SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective July 21, 2022) on a small number of Model Year 2022 BMW i4 Gran Coupe vehicles that were produced between November 22, 2021 and June 13, 2022.

#### Affected vehicles are not to be driven or charged and to be parked away from any buildings.

During supplier production, the high-voltage battery may not have been produced to specifications. A short-circuit could occur which could lead to a thermal event. The affected high-voltage battery cell module will be replaced.

The BMW Customer Relations department will be reaching out to the affected customers by phone on July 22, 2022 and will be in contact with their facing dealer. Customers will be provided alternate transportation until parts become available.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture\_as\_pdf B611422 Recall Notice.pdf picture\_as\_pdf B611422 2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(21Jul2022).pdf Attachment to B61 14 22 July 2022

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: High-Voltage Battery – B61 14 22

BMW AG is conducting a Voluntary Safety Recall (effective July 21, 2022) on a small number of Model Year 2022 BMW i4 Gran Coupe vehicles that were produced between November 22, 2021 and June 13, 2022.

Affected vehicles are not to be driven or charged and to be parked away from any buildings.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 22V-xyz High-Voltage Battery Model Year 2022-2023 BMW iX, i4

Issue Date: 07/21/2022

# Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? A small number of Model Year 2022-2023 BMW iX and i4 models in the US, produced between November 2021 and June 2022, are potentially affected.

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To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <a href="www.bmwusa.com/myBMW">www.bmwusa.com/myBMW</a>. Registration is free and will give them access to other information specific for their BMW vehicle.

# Q9. How and when will my vehicle be repaired?

The affected battery cell modules will be replaced. Owners will be notified again as soon as the remedy is available.