From: <u>Broadcast Messaging System</u>
To: <u>DL-BMS Message Monitors</u>

**Subject:** BMW Recall 22V-541: High-Voltage Battery - Update 10/26/2022

**Date:** Wednesday, October 26, 2022 11:53:43 AM

Publish Date: October 26, 2022 From: Technical Service Expiration Date: November 9, 2022 DCSnet Message Urgent



Cubicoti -----

Subject: BMW Recall 22V-541: High-Voltage Battery - Update 10/26/2022

BMW AG has issued a Delivery Stop (effective September 30, 2022) on a small number of Model Year 2022-2023 BMW i4 Gran Coupe and iX SAV vehicles that were produced between November 10, 2021 and October 21, 2022.

As of October 26, 2022, this delivery stop has been upgraded to a safety recall.

Please make sure you check your dealer inventory as soon as possible as the VIN list was updated today. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

#### Affected vehicles are not to be driven or charged and to be parked away from any structures.

During supplier production, the high-voltage battery may not have been produced to specifications. A short-circuit could occur which could lead to a thermal event. The affected high-voltage battery cell module will be replaced.

The BMW Customer Relations department will be reaching out to the affected customers by phone starting October 26, 2022 and will be in contact with their facing dealer. Customers will be provided alternate transportation until parts become available.

The Recall Notices and Q&A have been attached for further information.

The bulletins will be updated when additional information becomes available.

Defect Code 0061970600 - SI B61 14 22 - G26 (i4) - Recall 22V-541 Defect Code 0061960600 - SI B61 15 22 - I20 (iX) - Recall 22V-541

Defect Code 0061180700 - SI B61 19 22 - G26 (i4) - Adding to Recall 22V-541; VIN list updated Defect Code 0061190700 - SI B61 20 22 - I20 (iX) - Adding to Recall 22V-541; VIN list updated

SIncerely,

**Technical Service** 

#### Attachments:

B611922 Recall Notice[1666798743546].pdf

B611922\_v3[1666798743546].pdf

2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(26Oct2022)

[1666798743546].pdf

B612022 Recall Notice[1666798743546].pdf

B612022\_V3[1666798743546].pdf B611922 Recall

Notice[1666798743546].pdf

B611922\_v3[1666798743546].pdf

2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(26Oct2022)

[1666798743546].pdf

B612022 Recall Notice[1666798743546].pdf

B612022\_V3[1666798743546].pdf

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel

BMW i, All Offering, All Region, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All

RMW i CC-AII

2022-10-26



SIB 61 19 22

RECALL 22V-541: HIGH-VOLTAGE BATTERY

This Service Information Bulletin (Revision 02) replaces SI B61 19 22 dated October 7, 2022.

#### What's New:

- This has been upgraded to a safety recall
- Production dates have changed
- VIN list has changed
- · All of the Situation section has changed
- · New attachments

## **MODEL**

E-Series	Model Description	Production Date
G26 BEV	i4 Gran Coupe	November 23, 2021 – October 19, 2022

# **AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

# **SITUATION**

BMW AG has issued a Delivery Stop (effective September 30, 2022) on a small number of Model Year 2022-2023 BMW i4 Gran Coupe vehicles that were produced between November 23, 2021 and October 19, 2022.

As of October 26, 2022, this delivery stop has been upgraded to a safety recall.

Reference stop code is: STOP421415

## Affected vehicles are not to be driven or charged and to be parked away from any structures.

During supplier production, the high-voltage battery may not have been produced to specifications. A short-circuit could occur which could lead to a thermal event. The affected high-voltage battery cell module will be replaced.

The BMW Customer Relations department will be reaching out to the affected customers by phone starting October 26, 2022, and will be in contact with their facing dealer. Customers will be provided alternate transportation until parts become available.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture as pdf B611922 Recall Notice.pdf

picture as pdf B611922 2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(26Oct2022).pdf

about:blank 1/1

Attachment to B61 19 22 October 2022

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-541: High-Voltage Battery - B61 19 22

BMW AG has issued a Delivery Stop (effective September 30, 2022) on a small number of Model Year 2022-2023 BMW i4 Gran Coupe vehicles that were produced between November 23, 2021 and November 19, 2022.

As of October 26, 2022, this delivery stop has been upgraded to a safety recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 22V-541 High-Voltage Battery Model Year 2022-2023 BMW iX, i4 Issue Date: 07/21/2022

ssue Date: 07/21/2022 Updated: 10/26/2022

# Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? A small number of Model Year 2022-2023 BMW iX and i4 models in the US, produced between November 2021 and October 2022, are potentially affected.

## Q2. What is the specific issue?

The high-voltage battery manufacturer may not have produced the battery to specifications. As a result, a short-circuit could occur and lead to a thermal event.

# Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been manufactured with a high-voltage battery that has been produced to specifications.

# Q4. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

#### Q5. Can I continue to drive my vehicle?

No, please do not drive your vehicle until it is repaired.

## Q6. Can I charge my vehicle?

No, please do not charge your vehicle until it is repaired.

## Q7. Should I park my vehicle outside and away from structures?

Yes, please park your vehicle outside and away from structures.

## Q8. How will I be informed of this Safety Recall?

**Potentially affected customers are being contacted by phone and email**, and arrangements are being made for the Safety Recall to be performed. Alternate transportation will be accommodated. You can locate your nearest authorized BMW center at <a href="https://www.bmwusa.com/dealer">www.bmwusa.com/dealer</a>

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <a href="www.bmwusa.com/myBMW">www.bmwusa.com/myBMW</a>. Registration is free and will give them access to other information specific for their BMW vehicle.

# Q9. How and when will my vehicle be repaired?

The affected battery cell modules will be replaced. Owners will be notified again as soon as the remedy is available.



SIB 61 20 22

RECALL 22V-541: HIGH-VOLTAGE BATTERY

2022-10-26

This Service Information Bulletin (Revision 02) replaces SI B61 20 22 dated October 7, 2022.

#### What's New:

- This has been upgraded to a safety recall
- Production dates have changed
- VIN list has changed
- · All of the Situation section has changed
- New attachments

# **MODEL**

E-Series	Model Description	Production Date
120	iX Sports Activity Vehicle	November 10, 2021 – October 21, 2022

# **AFFECTED VEHICLES**

Vehicles which require this Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

# **SITUATION**

BMW AG has issued a Delivery Stop (effective September 30, 2022) on certain Model Year 2022-2023 BMW iX SAV vehicles that were produced between November 10, 2021 and October 21, 2022.

As of October 26, 2022, this delivery stop has been upgraded to a safety recall.

Reference stop code is: STOP321415

#### Affected vehicles are not to be driven or charged and to be parked away from any structures.

During supplier production, the high-voltage battery may not have been produced to specifications. A short-circuit could occur which could lead to a thermal event. The affected high-voltage battery cell module will be replaced.

The BMW Customer Relations department will be reaching out to the affected customers by phone starting October 26, 2022 and will be in contact with their facing dealer. Customers will be provided alternate transportation until parts become available.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available. Supporting Materials

picture\_as\_pdf B612022 Recall Notice.pdf

picture as pdf B612022 2022-MY2022-2023-G26BEV-i20-HV-Battery-FAQ-(26Oct2022).pdf

Attachment to B61 20 22 October 2022

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-541: High-Voltage Battery - B61 20 22

BMW AG has issued a Delivery Stop (effective September 30, 2022) on certain Model Year 2022-2023 BMW iX SAV vehicles that were produced between November 10, 2021 and October 21, 2022.

As of October 26, 2022, this delivery stop has been upgraded to a safety recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 22V-541 High-Voltage Battery Model Year 2022-2023 BMW iX, i4 Issue Date: 07/21/2022

Issue Date: 07/21/2022 Updated: 10/26/2022

# Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? A small number of Model Year 2022-2023 BMW iX and i4 models in the US, produced between November 2021 and October 2022, are potentially affected.

### Q2. What is the specific issue?

The high-voltage battery manufacturer may not have produced the battery to specifications. As a result, a short-circuit could occur and lead to a thermal event.

# Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been manufactured with a high-voltage battery that has been produced to specifications.

# Q4. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

#### Q5. Can I continue to drive my vehicle?

No, please do not drive your vehicle until it is repaired.

## Q6. Can I charge my vehicle?

No, please do not charge your vehicle until it is repaired.

## Q7. Should I park my vehicle outside and away from structures?

Yes, please park your vehicle outside and away from structures.

## Q8. How will I be informed of this Safety Recall?

**Potentially affected customers are being contacted by phone and email**, and arrangements are being made for the Safety Recall to be performed. Alternate transportation will be accommodated. You can locate your nearest authorized BMW center at <a href="https://www.bmwusa.com/dealer">www.bmwusa.com/dealer</a>

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <a href="www.bmwusa.com/myBMW">www.bmwusa.com/myBMW</a>. Registration is free and will give them access to other information specific for their BMW vehicle.

# Q9. How and when will my vehicle be repaired?

The affected battery cell modules will be replaced. Owners will be notified again as soon as the remedy is available.