

NOTIFICATION OF SAFETY RECALL  
H404



NAS22.08.001

RECALL

USA

AFTERSALES BULLETIN

August 4, 2022

**TO: All authorized Jaguar Retailers**  
**RE: Tailgate Mounted Rear Lamp**

*Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2021-2022 model year Jaguar F-PACE vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.*

*United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists. United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$24,423.00 per violation and equivalent of \$122,106,996.00 for a related series of violations.*

*This Aftersales Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.*

DESCRIPTION OF DEFECT

A concern has been identified on certain 2021MY - 2022MY Jaguar F-PACE vehicles where the incorrect specification tailgate mounted rear lamps may have been installed resulting in part of the rear indicator not being illuminated correctly. In a failed state, the rear lamps do not conform to the requirements of FMVSS 108.

AFFECTED VEHICLE RANGE

F-PACE

Model Year: ..... 2021 - 2022

VIN: ..... SADCJ2EX6MA661872 – SADCZ2EE2NA696949

Selected vehicles within VIN range

A total of approximately 5,297 vehicles in the United States and Federalized Territories.

## **EFFECT OF VEHICLE OPERATION**

Incorrect illumination of the rear indicators may result in the indicator not being seen from the rear of the vehicle and an increased risk of a crash.

## **SERVICE PROGRAM/REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized retail who will inspect the rear lamp operation. Where an incorrect specification tail lamp has been installed, it will be replaced with a lamp of the correct specifications. There will be no charge to the owners for this action under this program.

Unsold vehicles must have this done as part of the Pre-Delivery Inspection (PDI) process and/or before vehicle handover to the customer.

## **OWNER NOTIFICATION**

Owner notification is expected to occur on or before the week of September 16, 2022.

## **ACTION TO BE TAKEN**

Check the Jaguar Land Rover Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

Retailers/authorized repairers are required to Quarantine affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already with customers should be updated at the next available opportunity. JLR North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Safety Recall will be published when repair instructions are finalized, and any required parts have been procured.

Retailers/authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

After the Safety Recall is launched, visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer.