

NOTIFICATION OF SAFETY  
RECALL N720



NAS22.08.005

RECALL

USA

AFTERSALES BULLETIN

August 4, 2022

**TO: All authorized Land Rover Retailers**  
**RE: Damage of Front Seat Belt Pretensioner Tubes**

*Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Safety Recall on certain 2022 - 2023 model year Land Rover Defender, Discovery, Discovery Sport, Range Rover Velar, and Range Rover Sport vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.*

*United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists. United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$24,423.00 per violation and equivalent of \$122,106,996.00 for a related series of violations.*

*This Aftersales Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.*

DESCRIPTION OF DEFECT

A concern has been identified on certain 2022MY - 2023MY Land Rover Defender, Discovery, Discovery Sport, Range Rover Velar, and Range Rover Sport vehicles where a damaged front seat belt pretensioner tube may have been installed on the seat belt retractor.

AFFECTED VEHICLE RANGE

Defender

Model Year: ..... 2022 - 2023

VIN: ..... SALEP7RU8N2105776 – SALEW6EEXP2113005

Discovery

Model Year: ..... 2023

VIN: ..... SALRT2EXXP2465523 – SALRT4EU3P437308

Range Rover Velar

Model Year: ..... 2022

VIN: ..... SALYT2EX7NA335682 – SALYJ2EX4NA336987

Range Rover Sport

Model Year: ..... 2022

VIN: ..... SALWR2SE9NA225760 - SALWR2SU7NA235128

Discovery Sport

Model Year: ..... 2022 - 2023

VIN: ..... SALCL2FX0NH913248 – SALCL2FX0PH916671

Selected vehicles within VIN range.

A total of approximately 4,927 vehicles in the United States and Federalized Territories.

### **EFFECT OF VEHICLE OPERATION**

A damaged front seat belt pretensioner tube could prevent the pretensioner from correctly operating by not pre-tensioning the seat belt in the event of an accident where it would normally operate. This may result in a reduced level or complete loss of pre-tensioning in the event of a crash and increased occupant injury.

### **SERVICE PROGRAM/REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized retailer who will inspect the seat belt pretensioner tube for damage. If damage is identified, the seat belt retractor will be replaced. There will be no charge to the owners for this action under this program.

### **OWNER NOTIFICATION**

Owner notification is expected to occur on or before the week of September 16, 2022.

### **ACTION TO BE TAKEN**

Check the Jaguar Land Rover Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

Retailers/authorized repairers are required to Quarantine affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already with customers should be updated at the next available opportunity. JLR North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Safety Recall will be published when repair instructions are finalized, and any required parts have been procured.

Retailers/authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

After the Safety Recall is launched, visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer.