

## SAFETY (NONCOMPLIANCE) RECALL 22TA09

Certain 2022–2023 Model Year Tacoma Vehicles  
Upper Child Seat Anchor Welds May Fail During a Crash  
NHTSA Recall No. 22V-520

### Frequently Asked Questions

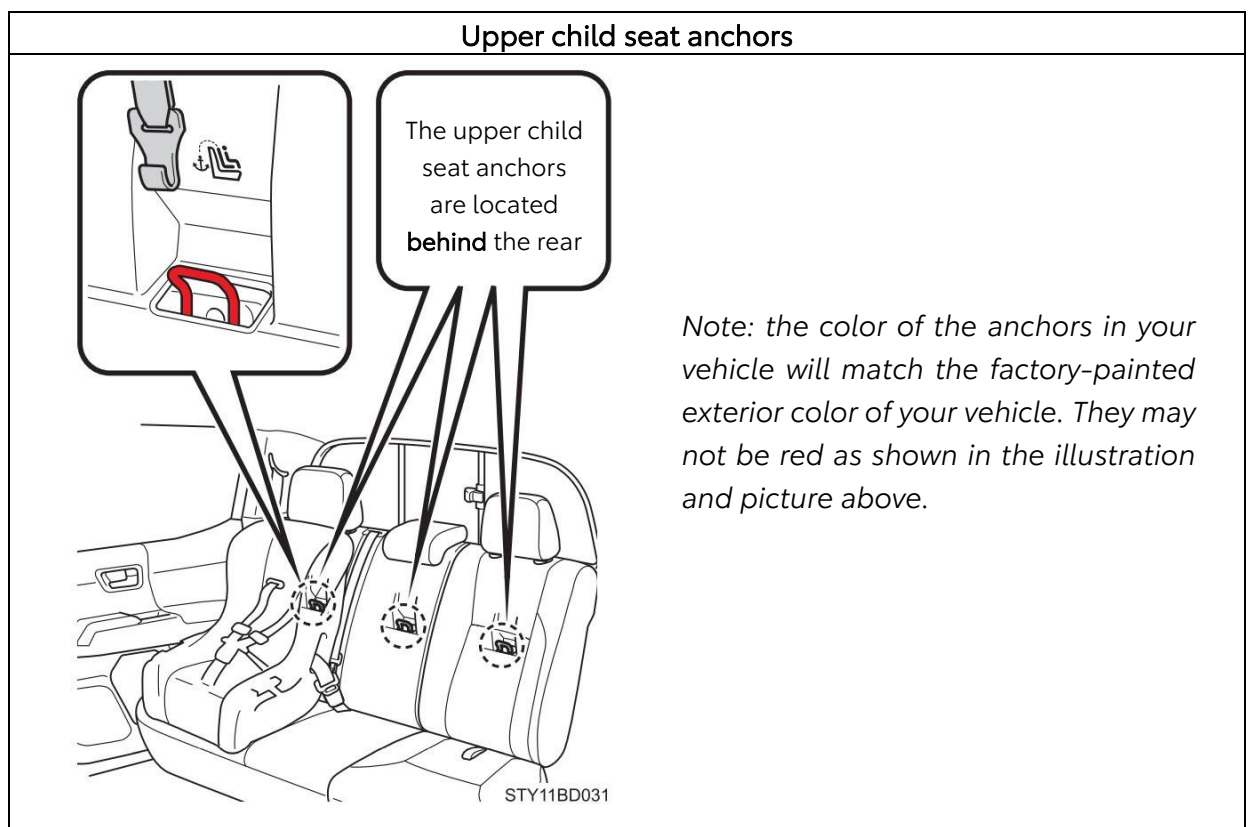
Original Publication Date: August 18, 2022

**Q1: What is the condition?**

A1: The upper child seat anchors of the involved vehicles may not have been welded sufficiently and may not meet minimum strength requirements. Vehicles with upper child seat anchor welds that do not meet strength requirements do not comply with applicable regulations in the U.S. An insufficient weld may allow the child seat to move during a sudden stop or crash, increasing the risk of injury.

**Q1a: What are the upper child seat anchors?**

A1a: The subject vehicles are equipped with three (3) upper child seat anchors for the rear seat, shown in the illustration below. The upper anchors are designed to secure child restraint systems featuring a top “tether” strap.



**Q2: Are there any warnings that this condition exists?**

A2: No. There are no warnings that this condition exists.

**Q3: Can I do anything to prevent the condition from happening?**

A3: Until the remedy is performed on your vehicle, please refer to the owner's manual or other instructions provided with your child restraint system to determine if there are alternate means to secure your child seat. Always follow the instructions provided with your child restraint system. In addition, you may wish to use a different vehicle to transport your child until the remedy is performed. Children should always be transported in a child seat that is appropriate for their age and weight.

**Q4: What will Toyota do?**

A4: Toyota will notify owners of involved vehicles, via first class mail, to visit their authorized Toyota dealer to have the welds on the upper child seat anchors inspected. If an insufficient weld is identified, additional welds will be added to the affected upper child seat anchor(s).

**Q5: Which and how many vehicles are covered by this Safety (Noncompliance) Recall?**

A5: There are approximately 75,300 vehicles covered by this Safety (Noncompliance) Recall.

Model Name	Model Year	Production Period
Tacoma	2022 – 2023	Late October 2021 – Late May 2022

**Q6: How long will the repair take?**

A6: The inspection should take about one hour. If any insufficient welds are identified during the inspection process, your dealer may need to coordinate with a third-party collision center to add additional welds to the affected upper child seat anchor. The welding process should take about 8 hours. However, depending upon the Toyota dealer's work schedule, and the third-party collision center's work schedule, it may be necessary to make the vehicle available for a longer period. Your dealer may provide you with a loaner vehicle for the duration the third-party collision center is performing the welding repair to your vehicle.

**Q7: How does Toyota obtain my mailing information?**

A7: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q8: What if I have additional questions or concerns?**

A8: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

This notice applies to your vehicle:  
[VIN]

**URGENT SAFETY RECALL**  
This is an important Safety Recall.  
The remedy will be performed  
**FREE OF CHARGE** to you.

## IMPORTANT SAFETY RECALL (*Remedy Notice*)

Certain 2022–2023 Model Year Tacoma Vehicles  
Upper Child Seat Anchor Welds May Fail During a Crash  
NHTSA Recall No. 22V-520

Dear (customer's First/Last name)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that certain 2022 – 2023 model year Tacoma vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 225, "Child Restraint Anchorage Systems: paragraph S6.3

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

### What is the condition?

The upper child seat anchors of the involved vehicles may not have been welded sufficiently and may not meet minimum strength requirements. Vehicles with upper child seat anchor welds that do not meet strength requirements do not comply with applicable regulations in the U.S. An insufficient weld may allow the child seat to move during a sudden stop or crash, increasing the risk of injury.

### What will Toyota do?

Any authorized Toyota dealer will inspect the welds on the upper child seat anchors **FREE OF CHARGE**. If an insufficient weld is identified, additional welds will be added to the affected upper child seat anchor(s) **FREE OF CHARGE**.

### What should you do?

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible. Your local Toyota dealer will be more than happy to answer any of your questions.

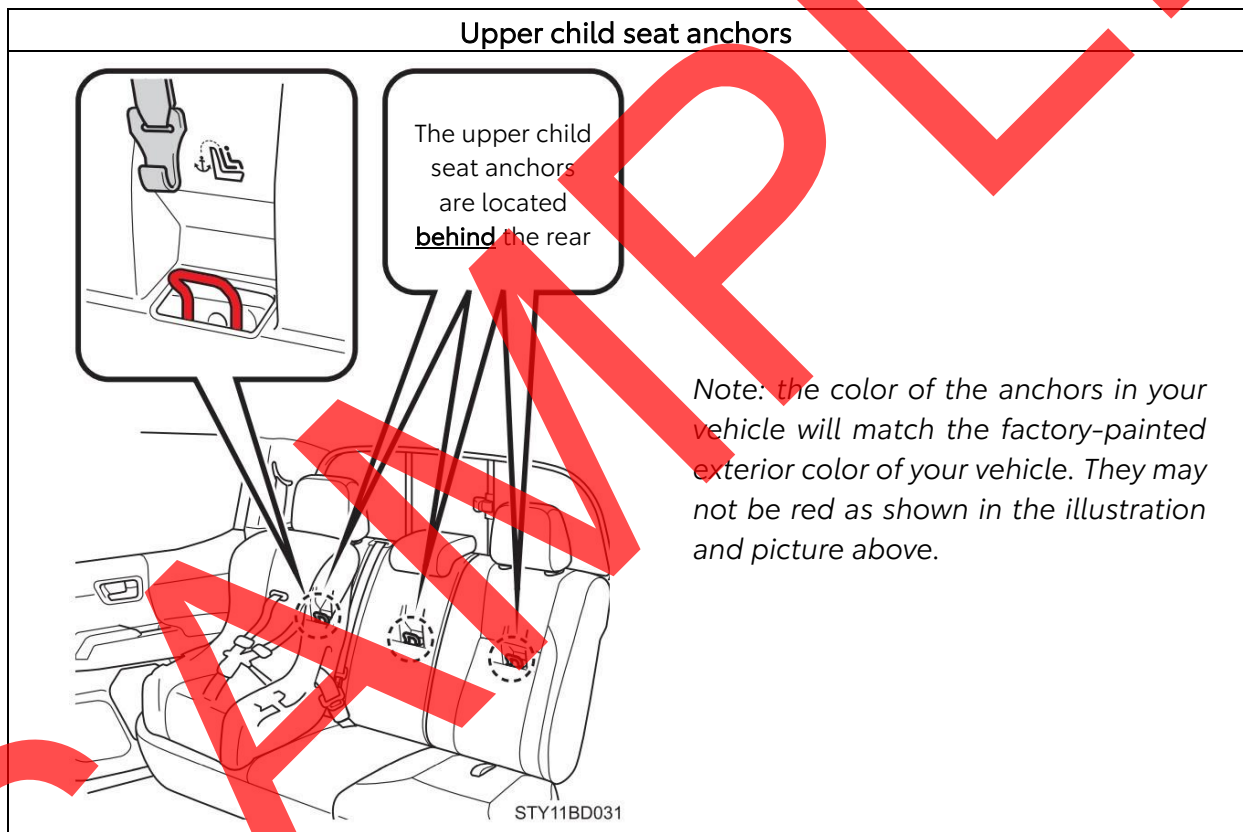
- ✓ To find a dealer near you, visit [www.toyota.com/dealers](http://www.toyota.com/dealers).
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit [www.toyota.com/recall](http://www.toyota.com/recall). Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

***This is an important Safety Recall***

The inspection should take about one hour. If any insufficient welds are identified during the inspection process, your dealer may need to coordinate with a third-party collision center to add additional welds to the affected upper child seat anchor. The welding process should take about 8 hours. However, depending upon the Toyota dealer's work schedule, and the third-party collision center's work schedule, it may be necessary to make the vehicle available for a longer period. Your dealer may provide you with a loaner vehicle for the duration the third-party collision center is performing the welding repair to your vehicle.

**What are the upper child seat anchors?**

The subject vehicles are equipped with three (3) upper child seat anchors for the rear seat, shown in the illustration below. The upper anchors are designed to secure child restraint systems featuring a top "tether" strap.



**Are there any warnings that this condition exists?**

No. There are no warnings that this condition exists.

**Can I do anything to prevent the condition from happening?**

Until the remedy is performed on your vehicle, please refer to the owner's manual or other instructions provided with your child restraint system to determine if there are alternate means to secure your child seat. Always follow the instructions provided with your child restraint system. In addition, you may wish to use a different vehicle to transport your child until the remedy is performed. Children should always be transported in a child seat that is appropriate for their age and weight.

**What if you are not the owner or operator of this vehicle?**

*If you are a vehicle lessor*, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

*If you know the current owner or operator*, please forward this letter to them.

*If you would like to update your vehicle ownership or contact information*, please visit <https://www.toyota.com/owners>

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA

SAMPLE



Toyota Motor Sales, USA, Inc.  
6565 Headquarters Drive  
Plano, TX 75024  
(469) 292-4000

## CUSTOMER CONTACT & VEHICLE DISCLOSURE FORM

This form is not applicable for new vehicles in dealership inventory and TCUV units.

This vehicle is involved in a Safety Recall. At this time, remedy parts are not available and the remedy has **NOT** been performed. I understand that the vehicle will need to be returned to an authorized Toyota dealer to have the remedy performed at **NO CHARGE** when the remedy is available.

Customer Signature \_\_\_\_\_

Toyota recommends that you register with the Toyota Owners Community at <http://www.toyota.com/owners/> and regularly check recall applicability using [www.toyota.com/recall](http://www.toyota.com/recall) or [www.safercar.gov](http://www.safercar.gov). You will need to input your 17-digit Vehicle Identification Number (VIN).

VIN

Campaign Code

Model \_\_\_\_\_ Model Year \_\_\_\_\_

### Customer Information

Customer Name _____	Customer Email _____
Customer Address _____	Home Phone # _____
_____	Mobile Phone # _____
_____	Date _____

*Please provide this information so that Toyota or your dealer can notify you when the remedy becomes available. This information will only be used for campaign communications. If you'd like to update your preferred contact information in the future, visit [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate) or contact us at 1-888-270-9371.*

### Dealer Information

Dealer Name/Address _____	Dealer Code _____
_____	Dealer Phone Number _____
_____	Dealer Staff Name _____
_____	Dealer Staff Signature _____