## TIFFIN MOTORHOMES

105 2<sup>nd</sup> Street NW Red Bay, Alabama 35582

## **IMPORTANT SAFETY RECALL**

NHTSA Recall # 22V-511 TC Recall # 2022-380 Tiffin Recall # TIF-124

August 8, 2022

## **Possible Defective LP Service Valve**

Dear Tiffin Motorhome Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: 2021, 2022 and 2023 Allegro Open Road, 2021, 2022 and 2023 Allegro RED 340, 2021 and 2022 Allegro Breeze, 2022 Allegro Bay, and 2021 and 2022 Phaeton Motorhomes, all equipped with the option for LP gas.

Tiffin Motorhomes has become aware of the possibility that on these motorhomes, the LP gas tank may be equipped with a defective LP service valve. A leak in the connection of the LP tank installed on a motorhome could result in a fire or explosion and serious personal injury, property damage or both.

Tiffin Motorhomes will have the LP service valves inspected and if they are found to be defective, they will be replaced.

Owners will be notified by mail about the recall and will be instructed to take their motorhome to a reputable service center **OR** dealer of **their** choice to have this inspection and replacement, if needed, completed. The inspection of these tanks may take up to 30 minutes. If a defective valve is found, dealers or service centers will need to contact Manchester Tank for work instructions, parts and the time allowed for the repair. The average time for replacement ranges from 30 minutes to 1 hour 30 minutes depending on the situation of the specific motorhome. The contact information for Manchester Tank is listed on the work instructions.

To verify a motorhome's involvement in this recall, please visit our website, TiffinMotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "RECALLS" for Model and "RECALLS" for the Section, scroll down to the NHTSA recall number for the recall you are looking for and choose "Show Files" and then download the work instructions.

Please be reminded that it is a violation of Federal law for you to sell or lease any new Tiffin Motorhome covered by this notification until this recall has been performed on the motorhome. Substantial civil penalties apply to violations of this law.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Compliance Department