

SAFETY RECALL NOTICE



BRP US, Inc.
10101 Science Drive
Sturtevant, Wisconsin 53177
USA

July 14, 2022 Revised October 2023

Re: Handlebar Stem Bolt May Break - Potential Loss of Steering Control

Dear BRP Dealer/Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists in some vehicles and is conducting a safety recall.

What is the potential problem?

The handlebar stem bolt may break suddenly. This could lead to a loss of steering control and increase the risk of a crash.

Which models are involved?

Certain serial numbers of Model Year 2022 Can-Am® Ryker vehicles

What is the solution?

- BRP will repair, without cost, the involved vehicles.
- The repair is to clean the threads of the steering column and to install the new handlebar stem bolt. It will take less than 1 hour to complete.
- Do not deliver any new involved vehicle before the repair.

What should you do?

- Read the Safety Campaign Bulletin.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers who purchased an affected vehicle. You must inform your customers about:
 - The safety recall
 - **The importance of not riding their vehicle until the recall is performed**
- FOR US AND CANADA: If your customer needs help to tow their vehicle to your dealership, they should contact [our partner Agero at 1-855-941-2012](tel:1-855-941-2012).
- FOR OTHER MARKETS: BRP will offer a fixed credit for towing expenses. Please refer to the bulletin.

What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

Ski-Doo
Lynx
Sea-Doo
Can-Am
Rotax
Alumacraft
Manitou
Quintrex

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.
A service representative will communicate with you.

OR

- By dialing: 1-800-366-6992
Monday to Thursday: 24h support
Friday: 12:01 AM to 5: 00 PM Eastern time