



## STOP SALE AND DELIVERY – SAFETY RECALL

**Date:** July 11, 2022

**Subject:** Stop Sale and Delivery Notice for Upcoming Safety Recall

**Affected Models:** 2022MY Isuzu FTR Vehicles (SEE VIN LIST)

AFFECTED VINs		
██████████	██████████	██████████
██████████		

**To:** Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

### WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2022MY Isuzu FTR vehicles. The affected vehicles were erroneously built with the MY 2022 FVR (Class 7 truck) transmission, which does not have a parking pawl. When the transmission shift lever is set to the Park position in the PRNDL, there is no pawl to engage in that position and the truck can roll away if the parking brake is not applied, **which could lead to a crash.**

### WHAT WE WILL DO

Isuzu Commercial Truck of America, Inc. has issued this notice and dealers with affected inventory have already been contacted by their respective DSPM.

### WHAT YOU SHOULD DO

Confirm the affected vehicles in dealer inventory, open a repair order referencing this Stop Sale and wait for additional instructions from your DSPM.

**IMPORTANT:** Always confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

You will receive another notice regarding owner notification as well as a revised campaign bulletin containing sample owner letters once they have been approved by NHTSA.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

**Isuzu Commercial Truck of America, Inc.**  
**Customer Relations Department**  
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