

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Inspect Thread Tow Points MY22 EQS-Class (297 platform)	DATE: August 19, 2022

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			August 19, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	Inspect Thread Tow Points
2022070019 2022070020	22V467	22P3190301 and 22P3190302	
<p>This is to notify you of a Recall Campaign launch to inspect the threaded tow points on 2,526 Model Year ("MY") 2022 EQS-Class (297 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on August 19, 2022.</p>			
Background			
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2022 EQS-Class (297 platform) vehicles, the threaded towing point in the front and/or rear bumper might not meet current production specifications. In this case, the required thread depth for the tow eye might not be sufficient. As a result, it cannot be ruled out that the connection to the tow eye may loosen when installed, which could increase the risk of an accident or injury during vehicle loading and transport.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will inspect the thread of the tow points on the affected vehicles and replace, if necessary.		
Parts	The remedy is available and can be performed. Note a 20% replacement rate is expected.		
Vehicles Affected			
Vehicle Model Year(s)	2022		
Vehicle Model	EQS-Class		
Vehicle Populations			
Total Recall Population	2,526		
Total Vehicles in Dealer Inventory	71		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY22 EQS-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY22 EQS-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on approximately August 24, 2022.		
AOMS/SOMS	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022070019, August 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model EQS-Class (297 platform)**
Model Year 2022

Inspect Thread Tow Points

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2022 EQS-Class (297 platform) vehicles, the threaded towing point in the front and/or rear bumper might not meet current production specifications. In this case, the required thread depth for the tow eye might not be sufficient. As a result, it cannot be ruled out that the connection to the tow eye may loosen when installed, which could increase the risk of an accident or injury during vehicle loading and transport. An authorized Mercedes-Benz dealer will inspect the thread of the tow points on the affected vehicles and replace, if necessary.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 574 vehicles are affected.

Order No. P-RC-2022070019

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

Recall Campaign Bulletin

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Clean thread for towing eye in front crossmember

Work Procedure

- i** Order a new towing eye for the cleaning operation (see primary parts info).
 - i** The towing eye included in the vehicle tool kit is only intended for checking the function.
1. Clean the thread of the towing eye in the crossmember (A) with the **ordered** towing eye.
 - i** To do this, screw the new towing eye in and out completely at least 5 times.
 - i** As a result, the inside thread will be free of debris.

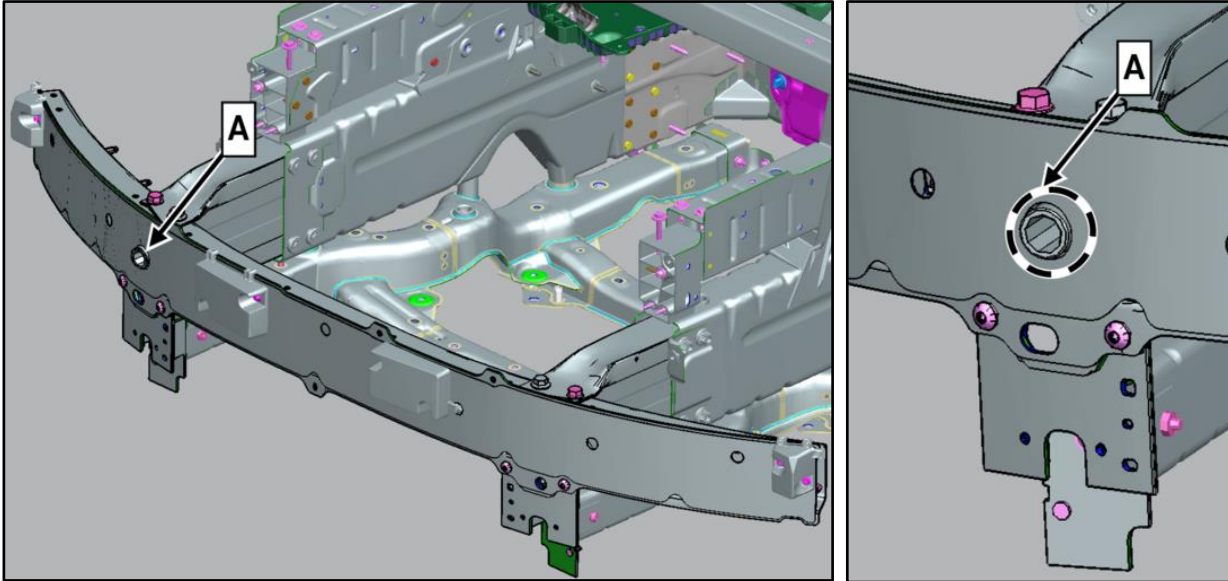


Figure 1

2. Screw the towing eye from the vehicle tool kit in and out completely 9 turns.
 - i** It must be possible to screw the towing eye in without resistance.
 - i** If the towing eye cannot be screwed in without resistance then create a PTSS case.

Primary Parts Information

Qty.	Part Name	Part Number
1	Towing eye	A 167 315 00 00

* The towing eye can be used for max. 5 vehicles, then dispose it!

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
31 903 01	02-0111	Clean thread for towing eye in front crossmember	0.3

* Invoice operation item only once for each workshop order.

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.