

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Check Threads at Front/Rear Tow Points MY22 EQS-Class (297 platform)	DATE: July 8, 2022

IMPORTANT NEW RECALL CAMPAIGN

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			July 8, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Thread Tow Points
TBA	22V467	22P2197532 and 22P2197534	
<p>This is to notify you of a new Recall Campaign regarding the threaded tow points on 2,528 Model Year ("MY") 2022 EQS-Class (297 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on July 08, 2022.</p>			
Background			
Issue	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2022 EQS-Class (297 platform) vehicles, the threaded towing point in the front and/or rear bumper might not meet current production specifications. In this case, the required thread depth for the tow eye might not be sufficient. As a result, it cannot be ruled out that the connection to the tow eye may loosen when installed, which could increase the risk of an accident or injury during vehicle loading and transport.		
What We're Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the thread of the tow points on the affected vehicles and replace, if necessary.		
Parts	Remedy is not available at this time.		
Vehicles Affected			
Vehicle Model Year(s)	2022		
Vehicle Model	EQS-Class		
Vehicle Populations			
Total Recall Population	2,526		
Total Vehicles in Dealer Inventory	87		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY22 EQS-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY22 EQS-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed after the remedy becomes available.		
AOMS/SOMS	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

