## GLOBAL SAFETY FIELD INVESTIGATIONS DCS6204 URGENT - DISTRIBUTE IMMEDIATELY

Date: June 30, 2022

Subject: Stop Delivery Order for Upcoming Noncompliance Recall N222368110

Models: 2022 Chevrolet Silverado 1500 New

2022 GMC Sierra 1500 New

To: All General Motors Dealers

## STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2022 model year Chevrolet Silverado 1500 New and GMC Sierra 1500 New vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is N222368110.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied.

Certain vehicles may fail to conform to S6.2.1 of Federal Motor Vehicle Safety Standard (FMVSS) No. 108, "Lamps, reflective devices, and associated equipment." These vehicles may have been equipped at delivery with a dealer-installed accessory sport bar that (a) contains a high-mounted stop lamp that will not operate when installed according to the provided instructions and (b) blocks the vehicle's existing high-mounted stop lamp. If the high-mounted stop lamp is not operable or visible to other road users, there is increased risk of a crash.

To correct this condition, dealers will inspect the installation of the accessory bar and provide corrected vehicle wiring if necessary

Dealer Notification Instructions. Because this safety recall involves equipment/parts also sold over-the-counter, dealers will be REQUIRED to search their stock and sales records for over-the-counter sales and provide the recall notice to the purchaser once the bulletin is released.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this upcoming recall. This action has been taken

to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

## **Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS