

IMPORTANT SAFETY RECALL

Interim Notification

June 24, 2020

Subject: Safety Recall: 22PBB - Dana Front Axle Steer Arm Fasteners
NHTSA: 22V277
EXPIRATION DATE: NONE
This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain 2018-2020 Model 330, 337, 348, 365, 367, 389, 520, 567, and 579 vehicles equipped with a Dana D-Series front axle. The Dana D-Series axle steer arm fasteners that attach the steer arm to the steering knuckle may fail. These cases are understood to have occurred during low speed maneuvering when steering forces are highest. The operator could be unaware of an issue with the steer arm fasteners, increasing the risk of a crash and/or personal injury.

What is the problem?	The Dana D-Series axle steer arm fasteners that attach the steer arm to the steering knuckle may fail.
What will your dealer do?	When the repair procedure and parts are available, your dealer will replace the necessary parts per the decided repair procedure.
What should you do?	There is no action required on your part at this time. You will receive a letter notifying you when the repair procedure and parts are available.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. **Currently, the repair procedure is unavailable to correct this condition.** However, Peterbilt is required to notify customers of the existence of the identified safety defect. **You will be notified by mail when the repair procedure and parts become available.**

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Service Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 22PBB and are owned by **CUSTOM FIRE APPARATUS INC.**

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Alexandria - Haz Mat Vehicle