### **Subarunet Announcement**

To: All Subaru Retailers From: Subaru of America, Inc. Date: June 23, 2022

## New Safety Recall: WRD-22 Solterra Hub Bolt Issue

Please be advised that Toyota Motor North America (Toyota) has filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of the intent to conduct a voluntary safety recall for certain 2023 model year Toyota bZ4X and Subaru Solterra vehicles.

No Subaru Solterra vehicles have been delivered to Subaru retailers or to retail customers. All affected Subaru vehicles are being held at their current location. Toyota has advised that until the remedy is available, <u>no one should drive these vehicles until the remedy is performed</u>.

# Description of the Defect and Safety Risk

Toyota has advised us that after low-mileage use, all of the hub bolts on a wheel on the subject vehicles can loosen to the point where the wheel can detach from the vehicle. If a wheel detaches from the vehicle while driving, it could result in a loss of vehicle control, increasing the risk of a crash. <u>No one</u> should drive these vehicles until the remedy is performed.

## Remedy

Toyota is currently investigating the cause of this issue. No remedy is available at this time. Toyota has advised that until the remedy is available, <u>no one should drive these vehicles until the remedy is</u> **performed**.

## Affected Vehicles

A total of <u>403</u> U.S. Subaru Solterra vehicles will be affected by this recall, as listed below:

Model Year	Carline	Production Date Range
2023	Solterra	March 30, 2022 – June 3, 2022

Not all vehicles in the production range listed above are affected by this recall. As mentioned above, no Subaru Solterra vehicles have been delivered to Subaru retailers or to retail customers. All affected Subaru vehicles are being held at their current location until further notice.