### INTERACTIVE NETWORK

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Sent on	07 22	2022	Expires on 09	09	2022
From	Brad Ortloff, Manager of Auto Campaigns and Recalls				
Subject	UPDATE-Stop Sale/Safety Recall: 2006-2014 Ridgeline Rear Frame Corrosion				

DATE: July 22, 2022

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-Stop Sale/Safety Recall: 2006-2014 Ridgeline Rear Frame Corrosion

Please be advised that the affected VIN population for this recall has been finalized as of today. Any unaffected VINs have now been marked closed "C" for service bulletin 22-016 in iN VIN status inquiry. The final affected VIN population will move to the remedy service bulletin 22-021 below.

# PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, July 22, 2022, parts are available via normal ordering system under the following service bulletin:

• 22-021, Safety Recall: 2006-14 Ridgeline Rear Frame Repair

This bulletin includes inspection, parts, repair, tools, materials, and warranty information related to this recall.

## <u>TOOLS</u>

Frame Inspection Tool, Subframe Flush Kit, Rivnut Installer, and Digital Scale were drop shipped to dealers in the Salt Belt region (Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, Washington D.C., West Virginia, and Wisconsin). Please check with your Parts Department. Any dealers outside of this region requiring an inspection/repair will need to refer to the service bulletin for further instruction on how to order these tools.

## BACKGROUND

On June 16, 2022, American Honda notified NHTSA of a stop sale and safety recall for certain 2006-2014 Ridgeline vehicles. A component in the rear frame may corrode when exposed to specific road conditions, potentially allowing the fuel tank to detach, increasing the risk of a fuel leak. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.** 

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

In salt-belt states where de-icing agents are used to maintain the roadway, the de-icing agents, along with mud and dirt, could accumulate along the rear frame where the fuel tank is mounted. Over time, the accumulated de-icing agents/mud/dirt mixture could cause the fuel tank mounting bands to corrode and separate from the frame. If this occurs, an unsecured fuel tank can become damaged from undercarriage impact, which can possibly result in fuel leakage.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.