Next Unread Message

View Message

Sent on	06	17	2022	Expires on	08	05	2022
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sa	le/Safety	Recall: 20	06-2014 Ridgelir	ne Rear f	rame Co	orrosion

DATE: June 17, 2022

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2006-2014 Ridgeline Rear Frame Corrosion

On June 16, 2022, American Honda notified NHTSA of a stop sale and safety recall for certain 2006-2014 Ridgeline vehicles. A component in the rear frame may corrode when exposed to certain road conditions potentially allowing the fuel tank to detach, increasing the risk of a fuel leak. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

In salt-belt states where de-icing agents are used to maintain the roadway, the de-icing agents, along with mud and dirt, could accumulate along the rear frame where the fuel tank is mounted. Over time, the accumulated de-icing agents/mud/dirt mixture could cause the fuel tank mounting bands to corrode and separate from the frame. If this occurs, an unsecured fuel tank can become damaged from undercarriage impact, which can possibly result in fuel leakage.

REPAIR

Repair procedures are currently unavailable at launch. We will notify you when repair procedures become available.

PARTS

Parts are currently unavailable at launch. We will notify you when parts become available.

TOOLS

Tools are currently unavailable at launch. We will notify you when tools become available.

SERVICE BULLETIN

Placeholder Service Bulletin 22-016, Safety Recall: 2006-14 Ridgeline Rear Frame Repair is posted to the Service Information System (SIS) as of June 17, 2022. A revised bulletin including repair, parts, tools, and warranty claim information will be posted to the SIS at a later date.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in early August 2022.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.