



David J. Johnson  
Director  
Service Engineering Operations  
Ford Customer Service Division

Ford Motor Company  
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June 13, 2022

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: Advance Notice  
Safety Recall 22S43  
Certain Model Years Multiple Vehicles  
Transmission Shifter Cable Bushing**

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Escape	2013 - 2019	Louisville	October 5, 2011 through August 2, 2019
Fusion	2014 - 2016	Flat Rock	April 18, 2013 through February 29, 2016
Fusion	2013 - 2016	Hermosillo	February 3, 2012 through April 4, 2016
C-Max	2013 - 2018	Michigan	January 19, 2012 through April 26, 2018
Transit Connect	2013 - 2016	Valencia	June 13, 2013 through July 4, 2016
Transit Connect	2018 -2021	Valencia	January 4, 2018 through July 30, 2021
Edge	2015 - 2018	Oakville	June 25, 2014 through September 4, 2018

Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the transmission shifter cable bushing may be damaged or missing. A damaged or missing bushing could prevent the shifter from moving the transmission to the intended gear position. The transmission may not be in the park position, even though the shifter position indicates that the vehicle was shifted to park.

This condition could allow the transmission not to be in the park position, even though the shifter position indicates that the vehicle was shifted to park. The driver does not receive a warning message or audible chime. Exiting a vehicle without the transmission in the park position and without application of the parking brake may allow the vehicle to roll, increasing the risk of injury or crash.

**SERVICE ACTION**

A complete Dealer Bulletin will be provided to dealers in 4<sup>th</sup> QTR 2022 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail mid to late June 2022 with the latest parts status.

**PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Johnson", written in a cursive style.

David J. Johnson