

ANA6 Stop Delivery/Recall Campaign- Re-programming central computer (PCM)

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ID Number	ANA6
Models	Taycan (Y1A/Y1B)
Model Years	2021-2022
Number of VINs affected	12,433
VIN list	Attached
Issue Description	<p>Due to a possible software error in the central computer (PCM), the affected vehicles potentially show two error symptoms:</p> <ol style="list-style-type: none">1. The center and passenger displays and the touch control panel directly do not start when the ignition is on. As a consequence the screens remain black.2. The Real-Top-View (RTV) is displayed with a flickering image. <p>For this reason, the PCM must be re-programmed with corrected software. Due to the related functional enhancement of the central computer, the driver's manual must also be replaced with an updated version.</p>
What should Dealers do?	<p>The repair is not available at this time. Please wait for further instructions.</p> <p>Please do not deliver affected vehicles in dealer inventory until further notice.</p>
What will Porsche do?	<p>Vehicles affected by the Stop Delivery will be remedied prior to vehicle delivery. Customer vehicles will be brought into the dealer to have the remedy performed as soon as it is available.</p>
TI Number	To be released at a later date.
Customer Reactive Statement	<p>The safety of anyone travelling in one of our cars is our highest priority and we regularly review the quality of our work from this perspective. In the course of these reviews, a software error was discovered</p>

that could cause issues with viewing exterior camera images on the central screen in some Taycan vehicles from model years 2020-2022. In some cases, the center screen can remain blacked out after starting the car, or the top-view display of the car's surroundings may flicker. The touch control panel may also remain black. The instrument cluster is unaffected and remains fully operational.

While no incidents have been reported, we will update the software in the central computing unit and at the same time provide a full updated software installation. Customers whose cars are affected will be contacted in due course for the work to be carried out at their dealership on a date convenient to them. There will be no charge for this work.

Important information

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.