



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 24iH / Engine Control Module (ECM)

- This notice is for:**
- ✓ Dealer Principal
 - ✓ Service Manager
 - ✓ Warranty Administrator
 - ✓ General Manager
 - ✓ Parts Manager
 - ✓ Technicians
 - ✓ Sales Managers
 - ✓ Service Advisor

Date: July 13, 2022

Issue: The engine control module (ECM) in affected vehicles may contain a semiconductor that was not produced according to manufacturing specifications. The insulation layer that is required to prevent short circuits within the semiconductor may be missing on these semiconductors. If this condition is present in the vehicle, it might cause a failure of the affected semiconductor, thus influencing fuel injection and engine operation. This could lead to a stalling condition, which could increase the risk of a crash.

- Repair:**
- REPAIR AVAILABLE – July 14, 2022 - Replace the ECM
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A4 SEDAN	1
USA	2022	2022	A6 SEDAN	3
USA	2022	2022	Q5	61
USA	2022	2022	Q5 SPORTBACK	7
CAN	2022	2022	A5 COUPE	1
CAN	2022	2022	A5 SPORTBACK	3
CAN	2022	2022	Q5	33
CAN	2022	2022	Q5 SPORTBACK	27

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – July 2022

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-