

STOP SALE AND DELIVERY – SAFETY RECALL

Date: May 20, 2022

Subject: Stop Sale and Delivery Notice for Upcoming Safety Recall

Affected Models: 2022MY Isuzu F-Series Vehicles Produced through January 31, 2022

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2022MY Isuzu F-Series vehicles produced through January 31, 2022. In the affected vehicles, the quick connector used to connect the fuel suction hose to the fuel inlet pipe of the engine was incorrectly sized with a larger quick connector. Because of the larger diameter of the quick connector, the sealing performance at this connection point is inadequate, resulting in the possibility of diesel fuel leakage from the connection point during the manufacturing or servicing process, which potentially **increases the risk of a fire**. It is also possible that the gap may allow outside air to be sucked into the fuel hose while the engine is running. Air intake into the fuel hose potentially increases the risk of engine stalling, which could lead to a crash.

WHAT WE WILL DO

Isuzu Commercial Truck of America, Inc. and Isuzu Commercial Truck of Canada, Inc. have issued this notice, an affected inventory report (for dealers with involved inventory) and Campaign Bulletin CB22-J-001, which provides the recall remedy instructions.

WHAT YOU SHOULD DO

Confirm the affected vehicles in dealer inventory, open a repair order referencing this Stop Sale and perform the remedy procedure set forth Campaign Bulletin CB22-J-001. Due to the small number of vehicles affected by the recall, parts MUST be ordered VOR CC. Make sure you have your affected vehicle's VIN available when placing the order.

IMPORTANT: Always confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

You will receive another notice regarding owner notification as well as a revised campaign bulletin containing sample owner letters once they have been approved by NHTSA and Transport Canada.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

Isuzu Commercial Truck of America, Inc. Customer Relations Department 1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 *1-866-441-9638