News Channel Update | Vans Customer Service and Parts

TO: Freightliner Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Launch Recall Campaign Notification Model: Sprinter (907) Model Years: 2019-2021 Replace eCall Communication Module	DATE: April, 2024



IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Daimler Vans USA, LLC

A Mercedes-Benz Group AG Company One Mercedes-Benz Drive Sandy Springs, GA 30328 770.705.0600

Campaign No. :	Campaig	n Desc. :	Roplace of all Communication Module		
2024030013	VS3SIN	/KOW	Replace ecal communication would		
This is to notify you of a Recall Campaign launch to replace eCall communication module on approximately 137 MY 2019-2021					
Freightliner Sprinter	Vans. The reca	l campaign wil	be visible on the <u>www.safercar.gov</u> website and may generate questions		
from cust	comers. All affec	ted VINs will b	e flagged as "OPEN" in VMI and cannot be sold until remedied.		
	-		Background		
Issue	Issue Mercedes-Benz AG ("MBAG"), the manufacturer of Freightliner Sprinter vans, has determined that due to an interaction between a SIM card security mechanism and the affected SIM profile, the SIM card might inadvertently become disabled. Should this occur, the communication module would not be able to establish a connection with a mobile phone network. In this case, the eCall function would not be available. Therefore, the condition may preclude or delay the arrival of emergency responders. This might increase the consequences of an injury following an emergency event				
What We're Doing	DVUSA is conc communicatio	lucting a volunt n module.	tary recall. An authorized Freightliner Sprinter dealership will replace the eCall		
Parts	Parts are ava	ilable			
			Vehicles Affected		
Vehicle Model Year(s)	2019-2021				
Vehicle Model	Sprinter				
	1		Vehicle Populations		
Population	137				
Dealer Inventory	0				
Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. Additionally, given this notice, it is <u>a violation of Federal Law</u> for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.					
Next Steps/Notes					
Customer Notificatio	on Timeline	An owner not	tification letter to be mailed in April, 2024.		
AOMS/SOMS	AOMS/SOMS AOMS – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.				
Rental Fleet Partners		This recall ma representativ preferred DV	y affect vehicles in your fleet. Please contact your respective DVUSA fleet e for further information and next steps. For repairs, please contact your USA dealer.		
While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.					

Daimler Vans USA, LLC

A Mercedes-Benz Group AG Company

Model	907.15# 1N as of 000788 up to 134754
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU7 (National version for Canada)
Model	907.15# 1N as of 000788 up to 134754
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)
Model	907.155 1E as of 196266 up to 197360
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)
Model	907.6##/7## 1P as of 000100 up to 397924
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU7 (National version for Canada)
Model	907.6##/7## 1P as of 000100 up to 397924
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)
Model	907.6##/7## 1T as of 000021 up to 075386
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)

Operation no. of the operation texts or standard texts and flat rates

Category	Op. no.	Operation text	Time	Damage Code	Codeword
L	02 2443	Operations: Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1 h	54 963 41	VS3SIMKO W
L	02 2445	Operations: Connect/disconnect starter battery charger (XENTRY Diagnosis connected)	0.1 h	54 963 41	VS3SIMKO W
L	12 1917	Operations: Disconnect/connect ground line of on- board electrical system battery (XENTRY Diagnosis connected)	0.2 h	54 963 41	VS3SIMKO W
L	12 1918	Operations: Disconnect/connect ground line of on- board electrical system request in event of failure (XENTRY Diagnosis connected) on vehicle with code E30	0.1 h	54 963 41	VS3SIMKO W
L	12 1919	Operations: Extra work for disconnecting/ connecting ground line of on-board electrical system battery in event of communication failure on vehicle with code H11	0.1 h	54 963 41	VS3SIMKO W
L	12 1817	Operations: Check data of SIM card in HERMES control unit (XENTRY Diagnosis connected)	0.1 h	54 963 41	VS3SIMKO W
L	12 1820	Operations: Update data of SIM card in HERMES control unit (after check)	0.3 h	54 963 41	VS3SIMKO W
L	12 1819	Operations: Replace HERMES control unit (after check)	0.3 h	54 963 41	VS3SIMKO W



D82.95-A011-79

Logged in:	and and a second s		🛞 Mercedes-Benz 👘
> Diagnosis > N112/9 - Control unit f	or telematics servic	es (HERMES) 🗈 12.0V Ignit	tion ON 🛛 📝 👍 🙀 🌹
Version Error codes / Events Actual values	Actuations Adaptations	Control unit log List of fault codes Tests Author da	Ita
Selection	Activation stat	us	
Power supply / Environmental	Actual values		
data Buttons	No.	Name	Actual value Specified value
Wheel positions			certificate VAL
GPS data	□ 638	VIN stored in control unit	
Cellular telephone system and data communications	985	EUICC	12345678901234 56789012345678 9012
	□ ⁸¹⁹ ①	ICCID	FFFFFFFFFFFF
>>> Entwicklungsdaten	□ ⁶³⁸ ①	IMEI	12345678901234 56
		IMSI	FFFFFFFFFFF
	004	TELNR	12345678901234 5
-	Information		

Shown in XENTRY Diagnosis (in English)

D82.95-A017-79

≡ X	ENTRY Diagnosis						6	Mercedes-Be	enz – 🗆 ×
-	> Diagnosis > N112/9 - Control unit for tele	ons	tics servi	ces (HERME	S) List of fault codes	Tests	OV Ignition	ON 📝 🛓	a 🚑 📚
命	Selection Power supply / Environmental	Gell Acti	ular telep Jal values	hone system	and data com	munica	ations		
2	Buttons Wheel positions		No. 175 026	Type of I Receptio	mobile telephone in field strength (e servic Cellular	e telephone	Actual value NO RECEPTION 80%	Specified value
	Cellular telephone system and data communications Activation status	- 4	254	SIM card					
	>>> Entwicklungsdaten								

D82.95-A018-78

Shown in XENTRY Diagnosis (in English)

Notice	Information on preventing damage to electronic components due to electrostatic discharge	AH54.00-P-0001-01A
Notice	Notes on carrying out repair work in the vehicle interior	AH68.00-D-0001-01KOS
	Notes on programming control units	AH54.21-P-0001-03Z
	Notes on SCN coding of control units	AH54.21-P-0004-01X
4	Check	
1	Check whether vehicle is affected by measure.	

	Installing		
2	Install the 12 V charger.		
₩ ~ AR			AR54.10-D-1127TS
		During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system.	
		Otherwise any undervoltage that occurs may damage the control units.	
		i	
		Follow the operating instructions for the charger.	
		i	
		Use the 12 V charger to ensure an adequate power supply (min. 12.5 V) for the on-board electrical system battery.	
3	Connect diagnostic system.		
₩ F AD			AD00.00-D-2000-06TS
		 i Always make sure that XENTRY Diagnosis is updated to the latest version. i The operation steps in XENTRY Diagnosis must be followed precisely at all times. 	

	Check data of SIM card		
4	Check data of SIM card in HERMES control unit (N112/9).	i "FFFFFFFFFFFFFF" must be shown under the current actual value of the "ICCID" fields (no. 819) and "IMSI" (Nr. 072).	
		i To do this, select the following menu items:	
		Quick test view →	
		N112/9 'Telematics services' (HERMES) communication module (code: JH2/JH3/JH4) →	
		Actual values →	
		Activation status	
		If XENTRY Diagnosis shows "FFFFFFFFFFFFFFF" for both actual values "ICCID" (No. 819) and "IMSI" (No. 072),	
		↓ ↓	
		continue with operation step 8. If XENTRY Diagnosis does not show "FFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFF	
		continue with operation step 5.	
		If communication between XENTRY Diagnosis and the HERMES control unit (N112/9) fails, disconnect and connect the ground line of the on-board electrical system battery. If the problem persists,	
₩ĨAR		continue with operation step 8.	AR54.10-D-0029TS

	Commissioning of control unit		
5	Perform commissioning of HERMES control unit (N112/9).	Only if XENTRY Diagnosis does not show "FFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFF	
₩FAR	Programming of control units	i To do this, select the following menu items:	AR54.21-D-0014TS
		Quick test view → N112/9 'Telematics services' (HERMES) communication module (code: JH2/JH3/JH4) →	
		Adaptations →	
		Commissioning →	
		Initial startup of already installed control unit	
		i	
		It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	
		The software update in the HERMES control unit (N112/9) can take several hours.	
		i Do not yet remove vehicle diagnosis system.	

	· · · · · · · · · · · · · · · · · · ·		
4	Check		
6	Make sure that the vehicle has satisfactory cellular telephone system reception.	Only if XENTRY Diagnosis does not show "FFFFFFFFFFFFFFFFFF" for both actual values "ICCID" (No. 819) and "IMSI" (No. 072). i	
		To do this, select the following menu items:	
		Quick test view → N112/9 'Telematics services' (HERMES) communication module (code: JH2/JH3/JH4) →	
		Actual values →	
		Cellular telephone system and data communications	
		i The current actual value of the "Signal level of cellular telephone system service" field (No. 026) must be above 80%.	
		If the current actual value of the "Signal level of cellular telephone system service" field (No. 026) is below 80%, move the vehicle outside to improve mobile phone reception. The lower the cellular telephone system reception, the higher the probability that the update of the data for the SIM card in the HERMES control unit (N112/9) (over-the-air update (OTA update)) will not be successful.	
	Update SIM card data		
7	Update SIM card data in HERMES control unit (N112/9) via over-the- air update (OTA update).	Only if XENTRY Diagnosis does not show "FFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFF	
			Page 11
		i	
		Ignition must be switched on.	
		If the update was successful, ↓	
		continue with operation step 10.	
		If, after about 7 minutes or after starting 3 times in succession, the update was unsuccessful,	
		↓	
		continue with operation step 8.	

	Replace		
8	Replace HERMES control unit (N112/9).	Only if, after about 7 minutes or after starting 3 times in succession, the SIM card data in the HERMES control unit (N112/9) was not successfully updated.	AP82 85-D-0020TS
S* A R		 i Dispose of removed HERMES control unit (N112/9) properly. Observe the applicable legal requirements and specifications of the relevant country. i The HERMES control unit 	AI(02.00-D-002010
		(N112/9) is commissioned in operation step 9.	
	Commissioning of control unit		
9	Perform commissioning of HERMES control unit (N112/9).	If the HERMES control unit (N112/9) was replaced.	
β ≌ AR	Programming of control units	i To do this, select the following menu items: Quick test view → N112/9 'Telematics services' (HERMES) communication module (code: JH2/JH3/JH4) → Adaptations → Commissioning → Control unit replacement with commissioning of the new control unit i It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system. The software update in the HERMES control unit (N112/9) can take several hours.	AR54.21-D-0014TS
		i Do not yet remove vehicle diagnosis system.	

4	Check		
10	Perform function test of HERMES control unit (N112/9) using XENTRY Diagnosis.	i To do this, select the following menu items: Quick test view → N112/9 'Telematics services' (HERMES) communication module (code: JH2/JH3/JH4) Actuations → Self test i The operation steps in XENTRY Diagnosis must be followed precisely at all times.	
11.1	Perform function test of emergency call system.	Model 907 with code E3M (MBUX multimedia system with 7-inch touchscreen) or code E4M (MBUX multimedia system with 10.25-inch touchscreen) i See Fig. A. i To do so, press start button once, without touching brake pedal, to switch ignition to position 1. Then set head unit to radio menu and check whether "SOS-NOT READY" appears in display. Press start button a second time, without touching brake pedal, to switch ignition to position 2. Check whether "SOS-NOT READY" disappears automatically in display.	
11.2	Perform function test of emergency call system.	Model 907 except code E3M (MBUX multimedia system with 7- inch touchscreen) except code E4M (MBUX multimedia system with 10.25-inch touchscreen) i See Fig. B. i To do so, press start button twice, without touching brake pedal, to switch ignition to position 2. Check whether "SOS" warning lamp in instrument cluster goes out automatically.	
	Remove		
12	Remove vehicle diagnosis system.		
₩AD			AD00.00-D-2000-06TS

13	Remove charger from vehicle.	
⊯∽AR		AR54.10-D-1127TS

Parts ordering note

Part no.	Designation	Quantity
A 238 900 11 06	HERMES control unit	1
	Additional replacement part scopes, small parts and consumable materials required for carrying out this service measure must be replaced in accordance with the information in the repair documents referenced in this document. These must be determined according to the vehicle identification number (FIN) via the "XENTRY" Parts Information" system and, whilst not listed in the parts ordering note, they are included in the costing.	n. B.

Model	907.15# 1N as of 000788 up to 134754
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU7 (National version for Canada)
Model	907.15# 1N as of 000788 up to 134754
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)
Model	907.155 1E as of 196266 up to 197360
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)
Model	907.6##/7## 1P as of 000100 up to 397924
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU7 (National version for Canada)
Model	907.6##/7## 1P as of 000100 up to 397924
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)
Model	907.6##/7## 1T as of 000021 up to 075386
	with code JH3 (Communication module (LTE) for digital services)
	with code ZU8 (National version for USA)



VMI screen on "NetStar" system (shown in English)

1 Login to the "NetStar" system and call up the VMI mask.

NetStar	NEWS · Seech News Arsoles and	Moristes Q					WINCIDES BEINZ USA, LLC	* *
SERVICE / VEHICLE INFORM	ATION							
MULTIPLE VINS VINUE	Lest 2 or 14, 12 maratter VINAN		PRINT					MDIOCODE LOOKUP
		ALERTS O						
		O UPATTER VEHICLE O Verice has HERMES module, but Me	ercedes PRO connect is not active, check if custom	ner wants services.				
2019 UK7A	48-419 KA 4X2 36							
VIN WD49F0CD2KT003937 D	Fin WD490764317003937	Open Campaign 2021050012 - V530	DRTUNK					
Vehicle Status & NORMAL	ENGINE + 64289042220040							
Upholetery VI7-Fabric Black	Transmission # 72290210680116	CAMPAIGNS	VEHICLE CAMPAIGN STATUS					Copen
Paint 769-Dark Grey	Tire Brand	Campaign Number	Brief Description	Start Date	Status	Campaign Type	Actions	
WARRANTY & SALE	PRODUCTION INFO	2019120007	VS3KRAFMOD	12/19/2019	CLOSED	RECALL	Campaign Details	
Warranty Start 4/29/2019	Production Date 4/11/2019						the state of the second se	
Retail Date 4/29/2019	Radio Serial #	2020020011	COVOSUMIT	2/15/2020	closed	SERVICE	Campaign Details	
Setting Dealer 17114	Rado Code	2020030012	VS3FLABIND	4/9/2020	CLOSED	RECALL	Campaign Details	
REMOTE BAGMOLECE TEST	CHEATE CASE	2020030013	VSJSCHLENK	4/15/2020	CLOSED	RECALL	Compaign Details	
Option Codes 1	6-POIG	2020040019	VS38AUTOP	5/18/2020	CLOSED	RECALL	Campaign Details	
PTSS Info 🔝	Guides / Manuals 🕜	2020040023	VSIERADVER	\$/19/2020	CLOSED	RECALL	Campaign Details	
Service Sheets	Service Walk Around Form 3	2020060012	VS32KUSRS	9/11/2020	CLOSED	SERVICE	Campaign Details	
Service Bulletin	Electronic Test Data	2021020024	POGHERMPOS	7/30/2021	CLOSED	RECALL	Campaign Details	
	Available Accessories 🕼	2021030012	VSSORTUNIO	3/17/2021	OPEN	SERVICE	Campaign Detail OTA Update	
		2021050005	VSJBREBOL	6/4/2021	OPEN	RECALL	Campaign Details OTA Update	

3

D82.95-A020-78

D82.95-A021-78

Search for vehicle identification number (VIN/FIN) on "NetStar" system (shown in English)

2 Search for vehicle identification number (VIN/FIN).

i

- You can see the update link (over-the-air update (OTA update)) in the campaign table on the VMI mask when the update campaign (over-the-air update (OTA update)) for the vehicle identification number (FIN) is open.
- Click on the "OTA update" link.

NESCRI
Notice

Query for EID number on "NetStar" system (shown in English)

i

A pop-up window displays a prompt for the EID number for the update (over-the-air update (OTA update)).

			_	-	_		-										
Identification Major assemblies	Codes	SAA numbers	VPD and se	erial no. <u>Contr</u>	rol units	Theft-relevant data	Navigation	FO texts	History	Sales data	Ce	rtificatio	n	Model plate	Equipment	Bodies	~
V Filter O Resel sorting																	
Designation			Model	Diogenes name	Short des	. ID code	Version	Hardware object	CallE	OVN	Flast	h SCN	Servi	k Serial nu	mber		21 Bala
EPS Steuergerat elektrische Lenkung			VPDPAR	EPS218	EPS			447 901 46 01	-	-	Ø			44790146	01412	Q	_
ESP Elektronisches Stabilitätsprogramm				ESPELE	ESP			000 901 36 02			Z			00090136	02108		1
RDU-S3 RDU-Sensor 3				FCW447	FCW			447 901 32 07			Ø	Ø		44790132	07000		
TDS Tank-Steuergerät				FSCM_GEN5	TDS			000 901 53 03	9	F13087B				00090153	03000		
Hermes - Controlunit			VPDPAR	HERMES	HERMES			247 901 72 02			2					9	
HU Head Unit			HEAD UNIT	HU447	HU			447 901 11 07		_	Z	Ø		GAVS20			_
KLA-V Klimabedieneinheit vorne				HVAC447	KLA			447 901 82 03			Ø	Ø					
WI WANNESING IN COLUMN					-			447 004 74 00			171	177	-				
CERTIFICATE CHAINS																	~
SOFTWARE AND COMPONENTS OF THE	SELECTE	ED CONTROL UNI	т														
Object number 🔿	ZGS	Es -	SCN		2	Factory SCN	Pa.	Alias 🔨	Design	ation				Id	entification/serial	number	10 -
000 902 02 44								EID1	Embed	ded UICC-ID Par	11			89	033024208100862	5000003	1
000 902 37 33								EID2	Embed	ded UICC-ID Par	12			57	738741		
								10.010	internet and							670	

D82.95-A028-78

Search for the vehicle's EID number in "Vehicle Documentation" (VeDoc) (shown in English)

Search for the vehicle's valid EID number in "Vehicle Documentation" (VeDoc).
 i

To do so, enter vehicle identification number (VIN/FIN), select "Control units" and click on "Hermes - Control unit".

NetStar	NEWS -	Q.						
CO 117/CI VEHICLE INFORM	ALTICA							
MALTINE VICE	Sector Sector and		1					RADICOD LOOKUP
		ALM B ()						
м С-								
2019 UK7A VVI WDHPPCCDXT081937 B	146-119 KA 602 56 FA WD196/24111963617	· Des Groef distant - statis						
University W714 about Black	Transmission + 72290210880114	CARENDAS	MBUSA SIM Card Upd	ste Campaign Interface 2021030012				B Open
Party 706 Dark Grey	Tes Dava	Campulge Number	Please ensure th Une Verford from	e vehicle is running and in good network re	ception area.	Comparign Type	Action	
WARRANTY & SALE	PRODUCTION INFO	2010120007	Find EID in Contr Research a success	ol Tab > HERMES. The EID is 2 parts.		RECALL	Campaign Desails	
Resel Data 4/29/2019	Pade Serve 4	2020020011	suomit the Over	The Air Update.	and the spectra sector	SERVICE	Campaign Details	
Sering Dealer 13114	Radis Cope	2020030012				RECALL	Campings Detuits	
The second discovery of the	Contrast of	3020030013	BID: 8905302420810	J862500000506278721		RECALL	Campings Dirists	
Option Codes III	E40117	20200400119	Status: NOT STARTED			ARCALL	Campaign Dinate	
PTSS Into T	Guildes / Manuals //	30200-00023				RECALL	Company Denails	
Service Sheets	Multi Point Inspection Form ??	2020040012				SERVICE	Campaign Details	
Service Bulletin 12	Destroyis Test Data La	3021020024		7		RECALL	Campaign Details	
	Available Accessories	2021030012			CLOSE CONTRACT	SERVICE.	Campaign Details (014 Upitale	
		2021050005	VERBERON	6/4/2021	OPEN	RECALL	Companyin Densits OTA Dydene	

Enter EID number on "NetStar" system (shown in English)

5 Enter valid EID number and click on "Submit" button.

D82.95-A022-78

i

To do so, enter EID1 and EID2 number from "Vehicle Documentation" (VeDoc) together, as shown (e.g.: 890330242081008625000000 + 69027456).

i

After clicking on the "Submit" button, the following screens are displayed depending on the case involved:



D82.95-A023-78

Successful registration of the update (over-the-air update (OTA update)) on the "NetStar" system (shown in English)

Screen on "NetStar" system when the update is successful (over-the-air update (OTA update)).

	NetStar	NDVS -	A						φ \$
20	IT- CE VEHICLE INFORM	LATION							
8 8			CUAN PRINT						The second later
1			0 compared 0 compared 0 compared that not a second	40 parted a national state fourth	e area an esta				
	2010 UK74	AN WOODERSTOCK							
	General Stella S-NDRMAL General VF7 Patric Black	Chicked + 04200942220040	CAMPANENS	MBUSA SIM Card Update C	ampaign Interface 2021030012	1			- Op
	Part 709 Dark Gray	Tire brand	Companya Number	Please ensure the veh Line Verform the X	cle is running and in good network	reception area.	Campaign Type	Actions	
	WARRANTY & SALE	PRODUCTION INFO	2019120007	Find EID in Control Tai Please be sure to cool	> HERMES. The EID is 2 parts. and passe both parts (32 dialits tot.)	all without spaces then	RECALL	Campaign Denaim	
	Tasi Sasi 425(261)	fasto Janai e	2020020011	submit the Over The A • You should see a resp	ir Updete. onse within the next 10 minutes.		SERVICE	Campaign Berau	
	Selling Dealer 17114	Media Case	2030030012				BECALL	Comparing Details	
	agent interaction (interaction	derry des	2020030013	EID: 890330242081008625	.00000506278721		RECALL	Comparing Details	
	Option Codes 🗔	Lens?	2520340019	Status: STARTED			RECALL	Completion Derivalis	
	PIIS Into T	Culdes / Manuals	2020040023				RECALL	Campings Details	
	Service Sheets	Mutti Point Inspection Form CT	2020082012				SERVICE	Campaign Details	
	Service Bulletin 1	Destronis Test Data	2021029824			-	NEAL	Companys Delasty	
		Available Accessories ."	2021630012			CLOSE CONTRACT	SERVICE	Company's Contain 1 (2) A Statement	
			2021050005	VELETER	6/4/2021	OPEN	RECALL	Comparing Details 2 OTA Upitata	

D82.95-A024-78

Update (over-the-air update (OTA update)) started on "NetStar" system (shown in English)

Screen on "NetStar" system if "OTA Update" is clicked again during the update process (over-the-air update (OTA update)).

Its ci vinces medan	ATTON							
MAX THE E VIEW		ALITE O						
adia na		Cosen Cempergn 2021/080012 - ISBORTUNE	G (DYNACT & NOLACT-A, CHACK IT CLASSING' HAND	69-58				
Venime Status 6 AdditAL Ophicsony VE7 Ashele Back Funt PERDark Gray	Bridhell + explored20000 Distantion + 720027000115 Distantion	CANFORD CANFORD	MBUSA SIM Card Update Campaig	gn Interface 2021030012	_			U Open
WARRANTY & SALE Warrang Start 4/2002018	6 54,4 resourcios ero 2519/20007 6 54,4 resourcios ero 2519/20007 res 4/20080 Res 56/24 200000011 r/1114 Res 56/24 200000012 r/1114 Res 56/24 200000012	Campaign Number 2019120007	Press ensure the vehicle is running and in good neuroric reception area. Use VeDoc from the XB/TRY Aftersales Portal to look up the VR. End D in Corrori Tab > VEBALES The Dia 1a pars. Press be sure to copy and paste both parts (32 digits total) without spaces then			Companyon Type BECALL	Arthens Campage Details	
Resal Dana 4/28/2819 Dellarg Dealer 17916		2020030012	You should see a response wit END: 890330242081008625000005	esponse within the next 10 minutes. M2500000506278818		NECALL NECALL	Campaign Decars	
Dysten Cades () PTSS Info () THES	E-PDI 2 Guides / Manuals 2 Service Walk Antural Form 2	3035040019 2825040023	Status: COMPLETED			RECALL	Campaign Details	
Service Sheets () Service Builletin (2)	Multi Point Inspection Form (* Electronic Test Data (* Available Accessories (*	263060012 2021020024		a	LOSA BUBMET	SERVICE RECALL	Campaign Decare Campaign Decare	
		2021050005 20220105005	VSIBILIDOL VEIMAZZERI	6/4/2021 1/26/2022	CREW CREW	RECALL	Campage Onion CTA Update Campage Onion CTA Update Campage Onion CTA Update	

D82.95-A025-78

Update successful (over-the-air update (OTA update)) on "NetStar" system (shown in English)

Screen on "NetStar" system when the update is successful	
(over-the-air update (OTA update)).	

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D82.95-A026-78

Update not successful (over-the-air update (OTA update)) on "NetStar" system (shown in English)

Screen on "NetStar" system when update is not successful (over-the-air update (OTA update)).



D82.95-A027-78

Update not successful (over-the-air update (OTA update)) after three successive attempts on the "NetStar" system (shown in English)

Screen on the "NetStar" system with three consecutive unsuccessful updates (over-the-air update (OTA update)).