

SAFETY RECALL NOTICE



ADVENTURE BY DESIGN

10101 Science Drive
Sturtevant, Wisconsin 53177
USA

www.brp.com

May 26, 2022

Re: Front Sprocket Wear - Potential Loss of Propulsion

Dear BRP Dealer/Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists in some vehicles and is conducting a safety recall.

What is the potential problem?

The front sprocket may be defective and may be subject to premature wear. Over time, the vehicle could lose propulsion. If the vehicle loses propulsion, there is an increased risk of a crash.

Which models are involved?

Certain 2015 to 2019 Can-Am® Spyder RT and F3 vehicles

What is the solution?

- BRP will repair, without cost, the involved vehicles.
- BRP will be offering an interim repair procedure. The procedure will act as a temporary solution until the front sprocket replacement is available as all front sprockets will need to be replaced. The interim procedure will be available starting on June 30 and should take less than an hour.
- The parts for the final repair will gradually be available in a very limited quantity over an extended time period, due to supply chain limitations. BRP will keep you informed in the Experience Newsletter of the parts availability status. The replacement procedure will be available starting on August 30.
- Do not deliver any involved vehicle before repair.

What should you do?

- Read the Safety Campaign Bulletin.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers who purchased an affected vehicle. You must inform your customers about:
 - The safety recall.
 - The instructions below as to the use of their vehicle.

The wear occurs over usage of time and varies between vehicles. In case of a loss of propulsion, you will maintain steering and braking functions, but you will not be able to maintain your speed. If you continue to ride your vehicle before the sprocket replacement, we recommend that you go to your dealer for the interim repair procedure.

What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.
A service representative will communicate with you.

OR

- 1-800-366-6992
Eastern time Monday to Friday from 10:00 AM to 5:00 PM