

David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

May 16, 2022

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 22S35 Certain 2016 Model Year F-Super Duty Clock Spring Contamination

AFFECTED VEHICLES

	Vehicle	Model Year	Assembly Plant	Build Dates
S	Super Duty	2016	Kentucky Truck	December 1, 2014 through July 5, 2016

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, an opening in the rotor component underneath the anti-rotation pin can allow dust/contamination to enter the internals of the steering wheel clock spring. The customer may observe a progression of symptoms as the clock spring ribbon cable begins to disconnect, beginning with a loss of steering wheel illumination followed by inoperative steering wheel control switches, inoperative horn and finally an airbag malfunction light. If the airbag circuit disconnects, and a crash event of sufficient severity warrants a driver front airbag deployment, the airbag will not deploy.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers early third quarter when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Pf Johnson

David J. Johnson