



IMPORTANT SAFETY RECALL

Jayco: 22V-301
Starcraft: 22V-302
Highland Ridge: 22V-303

May 2022

«Name»
«Address»
«City», «State» «ZIP»
«Country»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Jayco Model Year 2021-2022 North Point FW, 2021-2022 Pinnacle FW, 2022 Seismic FW; Starcraft Model Year 2022 Super Lite TT, 2022 Super Lite Maxx TT; Highland Ridge Model Year 2021-2022 Mesa Ridge FW, 2022 Mesa Ridge S-Lite TT, 2022 Mesa Ridge TT, 2022 Mesa Ridge XLT FW, 2022 Open Range TT, 2021-2022 Open Range FW, 2022 Open Range Lite TT, 2021-2022 Roamer FW, 2022 Range Lite Air TT, 2021-2022 Range Lite TT, 2022 Silverstar FW, 2022 Silverstar S-Lite TT, 2022 Silverstar TT, and 2022 Silverstar XLT FW vehicles.

Reason for this recall

The quick disconnect for the exterior grill was made from brass with contamination or porosity which may crack when torqued. If it cracks, a leak may develop which in the presence of an ignition source could cause a fire which could lead to property damage or a personal injury.

Recall Remedy

Vehicles built with quick disconnects that were suspect will have their quick disconnect replaced. This repair should take approximately 15 minutes.

What we need you to do

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership. **Do not place an order; we are automatically shipping to your dealership enough repair parts to remedy the units in your stock.**

«Serial number»

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management

