



# BENTLEY

Bentley Bulletin

Aftersales

22-033

April 6, 2022

To: Service, Sales & Marketing

Subject: Stop Sale / Stop Delivery - RECALL CAMPAIGN – Bentley Bentayga 2nd Row Seat Rail Incorrectly Locked Recall (RE22/10)

In the Americas, Bentley Motors is voluntarily recalling Bentley Bentayga 5-seat vehicles produced between 8<sup>th</sup> June 2020 and 22<sup>nd</sup> February 2022 to check and re-set the relative 2<sup>nd</sup> row seat rail positions to ensure proper engagement of the seat rail runners. This will take under one hour to complete.

Parts will be available shortly and will be auto-issued to every retailer with affected vehicles. In the meantime, every affected inventory vehicle must be remedied before delivery to consumers. Therefore, please carry out following Stop Sale/Stop Delivery immediately.

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

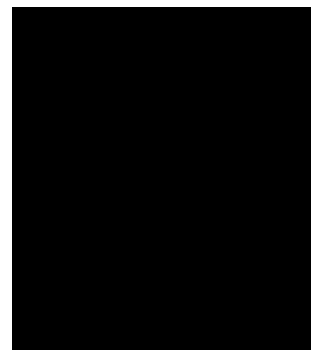
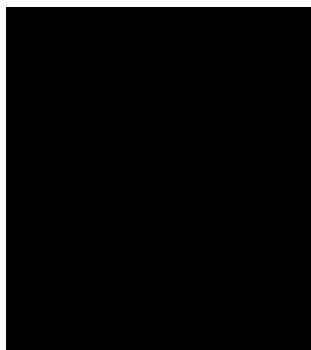
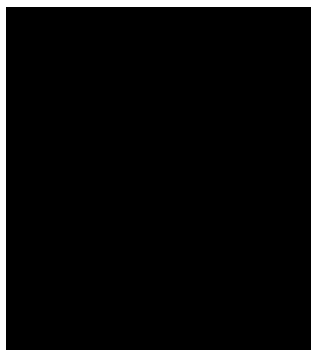
**IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.**

**DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.**

Ensure all relevant dealership personnel are aware of this notice so they are able to address customer questions. Contact your ASM if you require additional assistance. Please direct press inquiries to Erin Bronner at [erin.bronner@bentley-usa.com](mailto:erin.bronner@bentley-usa.com).

Should vehicles have already been delivered to customers in the meantime contrary to expectations, please report them to [Stephen.worrall@bentley-usa.com](mailto:Stephen.worrall@bentley-usa.com)

The list of affected VINs:





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