



David J. Johnson
 Director
 Service Engineering Operations
 Ford Customer Service Division

Ford Motor Company
 P. O. Box 1904
 Dearborn, Michigan 48121

September 23, 2022

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD –
 Advance Notice – Safety Recall 22S22 – Supplement #1**
 Certain 2020 Model Year Super Duty Vehicles with a 6.7L Diesel Engine and
 10R140 Transmission

Transmission Output Planetary Four Assembly Replacement
REF: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD –
 Advance Notice – Safety Recall 22S22**
 Dated April 9, 2022

New! REASON FOR THIS SUPPLEMENT

Parts ordering and full bulletin release timing have been updated along with direction on how to handle vehicles out of warranty exhibiting the inability to achieve or hold park.

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Super Duty	2020	Kentucky Truck	October 1, 2019 through September 21, 2020
		Ohio	October 30, 2019 through July 23, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the pinion thrust washer within the 10R140 transmission planetary 4 carrier assembly can disintegrate, causing metallic debris to contaminate the gearset and potentially damage the gear teeth. Metallic debris can subsequently get lodged in the transmission’s mechanical park pawl mechanism and prevent the vehicle from achieving or holding park. Inability to achieve or hold park can result in unintended vehicle movement, increasing the risk of a crash.

New! SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers before the end of *4th quarter 2022*, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

NOTE: For vehicles presented that are exhibiting the inability to achieve or hold park, and no longer have applicable warranty coverage, contact the SSSC for further direction.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in cursive script that reads "D. Johnson".

David J. Johnson