

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6125
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 14, 2022

Subject: Upcoming Safety Recall N222366190
Driver Front Airbag Inflator May Rupture

Models: 2015 Buick Enclave
2015 Chevrolet Traverse
2015 GMC Acadia

To: All General Motors Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves certain 2015 model year Buick Enclave, Chevrolet Traverse, and GMC Acadia vehicles. The GM recall number is N222366190.

It is a violation of federal law for a dealer to deliver a new or used motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

In these vehicles, the front-driver airbag inflator may contain a supplier manufacturing defect that may result in inflator rupture during deployment. An inflator rupture may cause metal fragments to pass through the airbag and into the vehicle interior, which may result in injury or death to vehicle occupants.

Parts are not currently available, but when parts are available, will replace the front-driver airbag module.

Dealer Notification Instructions. Because this safety recall involves equipment/parts also sold over-the-counter, dealers will be REQUIRED to search their stock and sales records for over-the-counter sales and provide the recall notice to the purchaser once the bulletin is released.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this upcoming recall on April 14, 2022. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the nine most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Dealers will be advised when the recall bulletin is released. Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE
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