



VOLKSWAGEN DEALER COMMUNICATION

REVISION – Safety Recall 66N5 / Rear Hatch Accessory Spoiler

This notice is for:

- | | | |
|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Consultant | |

Date: November 30, 2022

Revision Summary:

The 66N5 Safety Recall circular will be revised with an updated claim type in the claim entry instructions. Please see the revised circular for Safety Recall 66N5 which will be visible in ELSA and ServiceNet **December 01, 2022** for additional information.

Regardless of the repair date, all claims being entered on or after December 01, 2022 must be entered using this updated claiming information.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.