



Audi

# AUDI DEALER COMMUNICATION

## Repair Available – Safety Recall 3701 / Gearbox Oil

- This notice is for:**
- ✓ Dealer Principal
  - ✓ General Manager
  - ✓ Sales Managers
- ✓ Service Manager
  - ✓ Parts Manager
  - ✓ Service Advisor
- ✓ Warranty Administrator
  - ✓ Technicians

**Date:** April 13, 2022

**Issue:** The gearbox in affected vehicles may not contain a sufficient volume of gearbox oil. If this condition is present in the vehicle, it might lead to clutch slip, thus interrupting the power transmission between the gearbox and engine. This could result in a temporary loss of motive power, increasing the risk of a crash. Additionally, when operating the vehicle in a racetrack environment, this issue can possibly lead to generation of oil foam that could exit through the breather valve and create the risk of a fire.

- Repair:**
- REPAIR AVAILABLE – April 15, 2022 - Check and, if necessary, adjust gearbox oil level.
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** There will be no parts allocation. Please reference the Repair Projection Tool in the campaign circular to view your potential VIN population.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2022	R8 COUPE	5
USA	2022	2022	R8 SPYDER	3
CAN	2022	2022	R8 COUPE	1
CAN	2022	2022	R8 SPYDER	1

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – April 2022

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*