

Dutchmen

CROSSROADS

You are receiving this communication as you are a Key Express user at your dealership.

Click Here for Safety Advisory

SAFETY ADVISORY 22-428

Safety Recall: US: 22V-208

Keystone,

CAN: 2022-162

,

milll@keystonerv.com

Dear:

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Alpine, Arcadia, Avalanche, Fuzion, Impact, Passport Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a 50 amp shore power inlet with a #2 Philips lug that may have been improperly stamped, not allowing it to be properly torqued by the installer. Under certain conditions if the lug is not properly torqued to 20 inch pounds, the loose connection can lead to an increased risk of property damage or fire. The vehicles included in the recall are:

Year, Model, Serial Number Ranges

2022, Alpine – All Models, NE780853 - NE780985

2022, Arcadia - All Models, NL550737 - NL550856

2022, Avalanche – All Models, NE760888 - NE761056

2022, Fuzion - All Models, NF810618 - NF810725

2022, Impact - All Models, NF815348 - NF815408

2022, Passport - All Models, NK413331 - NK413335

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 22-428.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. <u>Please click here for a copy of Safety Advisory 22-428</u> which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

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